MICROSOFT WORD 2016
STEP-BY-STEP GUIDE
A MC-NPL Computer Lab Lesson Plan

Abstract
The Computer Lab Introduction to MS Word hands-on course is taught in three sessions of two hours duration each.

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Note to Home Students:
This lesson plan will frequently refer to **flash drives** that we have our students use during class. Instead of saving files to a flash drive, you may save them to your computer’s hard drive.

We preload these flash drives with an assortment of files that are used during class. These files can be downloaded from our [Class Resources](http://www.mc-npl.org/class-resources) page. Our class handouts and exercises can also be downloaded there. The website address is:

www.mc-npl.org/class-resources
Introduction

A word processor is a computer program that allows you to create, edit and produce text documents, such as letters. Microsoft Word is a word processor created by Microsoft. The first version of Microsoft Word was released in 1983 as a competitor to WordStar, the most popular word processor at the time.

What is Microsoft Office? The term “Microsoft Office” refers to Microsoft’s entire suite of office productivity applications. Microsoft Word is one of the many applications that are grouped under the “Microsoft Office” umbrella.

What is Office 365? Office 365 is a service where you pay a monthly subscription fee (around $10 a month) to use Microsoft Office programs (as opposed to paying $100 or more up front, as was traditionally done). One benefit to using Office 365 is that software updates are free (for example, if a new version of Microsoft Word comes out, you can upgrade to that new version for free).

In this class, we will be using Word 2016, which is the latest version.
Exploring the Word 2016 Environment

Teacher's note:
- Mention how the Quick Reference Guide contains notes on everything that is covered in class.
- Mention that the flash drives must stay in the computer lab and are not for students to keep.

Open Word by using the Search Windows box or by double-clicking on the desktop icon for Microsoft Word 2016.

Title Bar

1. Note the title bar section which has window controls at the right end, as in other Windows programs.

2. Note that a blank document opens with a default file name of Document 1.

Quick Access Toolbar

The Quick Access Toolbar is located all the way to the left on the title bar. It contains frequently used commands and can be customized using the drop-down menu.

1. Point to each small icon to view its ScreenTip.

2. Be aware that the Undo button is not located anywhere else in the application except for the Quick Access Toolbar.

3. Click the Customize Quick Access Toolbar button, click New on the menu, and see the command get added to the Quick Access Toolbar.

4. Click the Customize Quick Access Toolbar button again, and click Show Below the Ribbon. Click Show Above the Ribbon to move the Quick Access Toolbar back again.
Ribbon

The ribbon contains all of the tools that you use to interact with your Microsoft Word file. It is located towards the top of the window underneath the title bar. All of the programs in the Microsoft Office suite have one.

The ribbon has a number of tabs, each of which contains buttons, which are organized into groups. Depending on the object you have selected in the document, several contextual tabs may appear, which provide additional formatting options for the selected object.

Try clicking on other tabs to view their buttons (do not click the File tab yet), and then return to Home tab.

Active Tab

By default, Word will open with the Home tab active on the ribbon. Note how the Active tab has a white background and blue letters, and the Inactive tabs have the opposite.

Contextual Tab

Contextual tabs are displayed when certain objects, such as an images and text boxes, are selected. They contain additional options for modifying the object. Contextual tabs stand out because they are darker in color and are located to the right of all the other tabs. As soon as we start being productive in the program, we will see contextual tabs appear.

Groups and Buttons

On each Tab, the Buttons (a.k.a. commands or tools) are organized into Groups. The groups have names, but the names are not clickable.

Hover over some of the buttons on the Home tab to observe the ScreenTips. The ScreenTip displays the name of the button, along with a short description of what the button does.
Buttons with Arrows

**Note** that some buttons have images on them and some have images *and an arrow*. The arrow indicates that more information is needed to carry out the function of the button. Some arrowed buttons have two parts: the button proper and the list arrow.

- A **one-part arrowed button**, called a **menu button**, will darken completely when you point to it:
  1. In the *Font group*, **point** to the *Text Effects and Typography* button.
  2. **Note** there is no difference in shading between the left and right of the button when you point to each section.

- On a **two-part arrowed button**, called a **split button**, only one section at a time will darken when you point to it.
  1. In the *Paragraph group*, **point** to the left part of the *Shading* button. This is the “**button proper**” section of the button. **Note** how it is darkened separately from the arrow portion of the button.
  2. **Point** to the right portion, the section with the arrow. This is the “**list arrow**” section of the button. **Note** how it is darkened separately from the left portion.
  3. The **button proper** is the section of a two-part button that will carry out the default option or the last used option.
  4. The **list arrow** section will open an options menu.

**Dialogue Box Launcher**

On some groups there is a **launcher icon** which will open a **dialogue box** or a **side panel** with related but less common commands.

**Click** any Dialogue Box Launcher icon, and then **close** the dialogue box or side panel.
Ribbon Display Options button

This button provides options that will hide the Ribbon from view. The main benefit to this is that it allows your document to take up more of the screen.

1. **Locate** the **Ribbon Display Options** button (to the left of the window control buttons).

2. **Click** on it. Three options appear.

3. **Click** **Auto-hide Ribbon**. This option essentially makes Word go into “full screen” mode. It hides not only the ribbon, but also the Quick Access Toolbar, title bar, and Window Controls.

4. To get the ribbon to **show** after Auto-hiding it:
   a. **Point** to the **top-center** of the screen and **click**. (Clicking the three dots does the same thing.) The full ribbon can be seen and used. However, as as soon as the body of the document is clicked it will hide again.
   
   b. **Click** in the middle of the document. **Notice** how the ribbon **hides** again.

5. To get a partial display of the ribbon to stay in view:
   a. **Click** the “mini” **Ribbon Display Options** button on the top right.

   b. **Click Show Tabs**. **Note** this option has brought back our Quick Access Toolbar, title bar, Window Controls, and **part** of the ribbon; only the **Tabs** are visible. The buttons are not.
c. **Click** the Home tab. **Notice** how the buttons come into view.

d. **Click** in the middle of the document. **Notice** how the buttons disappear again.

**Note:** A shortcut for changing to the “Show Tabs” view is to **double-click** the Active Tab. If the buttons in the ribbon suddenly disappear, then you may have done this by accident.

6. To get the entire ribbon to stay in view:

   a. **Click** Ribbon Display Options

   b. **Click** Show Tabs and Commands. This option keeps **entire** ribbon visible at all times. It is the **default** option. We will keep this option selected for the remainder of class.

**Dynamic Resizing**

If you use Word on other computers, be aware that the button placement on the ribbon might look **slightly different**. For instance, a button might be a different size or be positioned in a slightly different place. The reason for this is that the ribbon auto-adjusts itself based on the size of the Word window.

1. On the Home tab **notice** what the buttons in the Editing group currently look like.

2. **Click** Restore Down to shrink the size of the Word window.

3. **Notice** how the group looks different now. The entire group was collapsed into a **single button**. **Click** on the button to reveal the contents of the group.

4. **Click** Maximize to bring the window back to full screen.
File Tab

The File tab provides a Backstage view of your document. The Backstage view exposes information and metadata about the currently active document, lists recently opened documents, and provides a variety of user options, such as opening, saving, and printing. Instead of just a menu, it is a full-page view, which makes it easier to work with.

1. **Click** on the File tab.

2. **Notice** that the ribbon and the document are no longer in view. **Note** the commands, listed on the left side of the screen, are ones you would use to perform actions **TO** a document rather than **IN** a document.

3. Other things you can do in the Backstage view:
   a. **Click** the Info tab. The Info section of the Backstage view offers an easy to use interface for inspecting documents for hidden properties or personal information.
   b. **Click** the New tab. In this section you can create a new Blank document, or choose from a large selection of Templates.
   c. **Click** the Open tab. The Open section is used to open existing files on your computer.
      i. It immediately presents you with a list of documents that you have recently opened, so you can quickly find and open them again. (This is disabled in the computer lab.)
      ii. Clicking Browse opens a File Explorer dialogue, which allows you to find the file on your computer. We will be using this option in class.
   d. **Click** the Save As tab. This section allows you to save your file.

4. To return to the document from the Backstage view, **click** the large, left pointing arrow in the top-left corner of the screen.
Workspace

Underneath the ribbon is the workspace.

1. **Note** the rulers and margin settings.

2. **Note** the scroll bar on the right side of the screen.
   
   a. If the scroll bar is not visible, **move** the mouse and it will come into view.

3. **Note** the blinking cursor/insertion point, which is where new input will display when entered.
   
   a. If the insertion point is not blinking, **move** the mouse and it will start blinking.

4. **Point** somewhere on the blank page and **note** the mouse cursor with the I-beam shape, appropriate for a text environment.

Status Bar

The Status bar is located below the document window area.

![Status Bar with Read Mode, Print Layout, and Web Layout options]

Current Information

The left end displays a variety of information about the document, such as the page number, how many total words are in the document, and whether there are any spelling errors.

Views

At the right end are shortcuts to the different views that are available. Each view displays the document in a different way, allowing you to carry out various tasks more efficiently.

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<th>Description</th>
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<td>Read Mode</td>
<td>Displays the document full-screen, making it easier to read. You cannot edit the document in this view.</td>
</tr>
<tr>
<td>Print Layout</td>
<td>Shows what the document looks like when it’s printed. This is overall the best view for editing documents. It is selected by default.</td>
</tr>
<tr>
<td>Web Layout</td>
<td>Shows what the document would look like if it were saved as a webpage.</td>
</tr>
</tbody>
</table>

Zoom Slider

Also at the right end of the Status bar is the **Zoom Slider**. This allows you to adjust how large the document is displayed on the screen. It does not adjust the actual size of the document—just how big or small it is displayed on the screen (like moving a newspaper away from or closer to your eyes).
**Customization**

The **Status** bar can be customized.

1. **Right-click** on the **Status** bar to bring up the customize menu. Options that are enabled have a checkmark next to them.
2. **Click** on “Line Number” to enable this option.
3. **Notice** how the menu didn’t disappear. **Click** in a clear space to dismiss the menu.
4. **Notice** how “Line: 1” appears in the **Status** bar.

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**Creating a Document and Saving It**

**Creating a document**

1. When Word opens, it will display a blank document ready for you to type in. The words that you type and the formatting that you use become your document.
2. **Type** “My first document”.
3. Each document you create is temporary unless you save it as a **file** with a unique name and location.

**Preparing a Save to Location – a USB Device**

**Note:** Home students can skip this section.

When we save a Word document, all the data in that document is collected and saved as a **file**. Normally files are saved on a computer’s hard drive, but due to security restrictions on computer lab machines, files must be saved on removable storage devices.

For this class, we will be using a **USB flash drive** to save our work. This flash drive will remain in the lab between classes.

1. **Orient** the flash drive as pictured below.

![USB flash drive orientation](image)

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2. **Notice** that there is a *slide mechanism* on the side to retract the USB connector into the body of the drive. **Slide** this all the way to the **right** to expose the connector.

3. **Locate** the USB ports on the monitor. The connector will slide into the port only one way with your name label facing toward you and right-side up.

![USB connector slide mechanism](image)

4. **Fit** the connector into the port and **push** it in gently.

5. At this point, you **may** get a notice that the computer is installing a device driver – **wait** until the message disappears.

![Device driver installation](image)

6. A notification may appear in the bottom-right corner of the screen, asking what you want to do with the flash drive. **Close** it by **pointing** to it and clicking its **Close** button.

![Flash drive notification](image)

7. You are now ready to begin saving your file.

**Saving the File**

1. **Click** the File tab.

2. **Click** **Save As**. We use “Save As” instead of “Save” the **first** time we save a file because we need to tell the computer **where** to **put** the file (the file doesn’t have a “home” yet). “Save” assumes you’ve saved it before.

3. **Click** **Browse**.
4. **Notice** that a smaller window appears in front of our work. This small window is called a **dialogue box**. Because the computer needs to know more than just “OK, save,” the dialogue box is where we tell it **how** we want to save our work.

5. When it comes to saving, there are two important things to **identify** for the computer:
   
   1. The **location** where the file is going to be saved to.
   2. What **name** you want to give the file.

6. The **location** where it will be saved is displayed for us in the **Address field**. In this case, **note** that the Documents directory is the default save location, but we want to save our file to the flash drive.

7. **Notice** other available folders and devices can be seen in the left pane, called the **Navigation pane**. If we wanted to save to one of these alternate locations, we would have to click on it.

8. **Find** the location labeled KINGSTON (E:) and **click** it. Kingston is the name of the company that created our flash drive.

    **Note:** If you are taking this class from home and do not have a flash drive, use “Documents” as the location to save your files.
9. Your address field should now read This PC > KINGSTON (E:).

![Save As dialog box]

10. Now we need to name our file. Notice that the file name field is towards the bottom of the dialogue box. By default, Word names the file after the first few words that were typed into the document.

11. Click into this box and the words will be highlighted. Then type the word first to name your file ‘first’.

12. Once we have given the computer a file name and a save location, we are ready to save. At this point, your Save As dialogue box should look like the image below. To save, you will click Save.

![Save As dialogue box]

13. Your Word window will still be open but notice the title bar will now show the file name first.docx.
Safe Removal of a USB Device

Before we learn more about creating and saving files, we are going to learn how to safely remove our flash drive. You should never just pull it out because, if the computer is in the middle of writing information to the file, it could corrupt it and make it unreadable!

1. First, and MOST important, be sure to close any and all windows that you might have open. Check your taskbar for buttons very carefully. Remember open programs will have blue lines under the taskbar icons.

2. When you first insert an USB device, an icon resembling the one circled in the picture below appears in the notification area. This icon will aid in the safe removal of your flash drive from the computer.

3. Find the icon with the help of your screen tips. The ScreenTip will say “Safely Remove Hardware and Eject Media”.

4. Once you locate the correct icon, click on it.

5. When you do, a menu will appear. Click on Eject Cruzer Glide. This is the brand name of our flash drives.

6. You will then see a confirmation message that the drive is safe to physically remove from the computer.
7. Occasionally you might **forget** to close your windows before clicking on the Safely Remove Hardware icon. In that case a dialogue box will appear, saying that the drive cannot be safely ejected because it is in use. It prompts you to close all your windows and then try ejecting again.

![Problem Ejecting USB Mass Storage Device](image)

8. **Be aware** that performing the safely remove step removes the USB device virtually from the computer. In order to use the drive again however, it must also be physically removed from the port and re-inserted. **Remove** your drive from the computer.

### Opening a File, Making Changes and Saving Strategies

The purpose of saving a file is to bring it back later and that is what we are about to do. Before we attempt to open a saved file, we need to make sure that the storage location for that file is in place.

1. Your file is on the flash drive so **insert** your flash drive.
2. **Open** Word. You should be looking at a new blank document.
3. **Click** on the File tab and **click Open**.
4. **Click** Browse.
5. A dialogue box that looks like the “Save as” window will now appear. Notice in fact, the only visible differences are that the title bar says Open and the Save button now says Open instead.

6. At first, the computer will be looking for your file in the default location, which is Libraries > Documents. But we saved our file on the flash drive. In order to get the computer to look in the flash drive for your file, you need to click on the flash drive entry in the Navigation pane (which is on the left side of the dialogue box). The flash drive is listed as KINGSTON (E:).
7. **Notice** how the dialogue box now shows the Kingston drive in the address field and our “first” file is displayed in the pane on the right. **Notice** that your “first” file has a small icon next to it that looks like the Word icon and the name of the file is ‘first.docx’ rather than just “first”.

![Image of file browser with Kingston drive and file 'first.docx']

8. Now, you can open the file.
   a. **Click once** on the icon to select it.
   b. **Click** the Open button.

   **Tip:** Another way to open the file is to **double-click** its icon. Do not double-click the file name! If you double-click the file name too slowly, it will think you want to rename the file!

9. **Notice** that Word has opened and you can see your “first” document.

### Making Changes in a Document

1. **Note** that cursor or insertion point is blinking at the beginning of the first line.

2. **Tap** the [End] key (which is above the arrow keys on the keyboard) to move the cursor to the end of the line.

3. **Tap** the [Enter] key to move the cursor to the beginning of the next line.

4. **Type** your **phone number**.
Using the Save Button To Save Changes

Now, we want to save the new changes we’ve made.

1. Because we’ve already given Word a name and location for the file, we can do one of the following:
   - **Select** “Save” from the File menu, OR
   - **Click** on the icon that looks like a **floppy disk** on the Quick Access toolbar.

2. **Note** that the “Save As” dialogue box will **not** appear because Word already has a name and location for the file.

3. Now **close** the file by clicking on **File > Close**.

4. **Use** **File > Open** to **re-open** first.docx to **verify** that the last changes were saved.
Forgetting to Save

1. **Click** at the end of the second line in order to move your cursor there and then **tap Enter**. **Type** your street.

2. **Click** on **File > Close** again. A dialogue box will appear, asking you if you want to save the changes you made.
   - **Click** anywhere **outside** of the dialogue. **Notice** how it **flashes** at you. This means that you **MUST** answer this dialogue box before you can do anything else.
   - Choosing **Don’t Save** will **close** the file and **discard** any changes that were made to it since it was last saved.
   - Choosing **Cancel** will dismiss the dialogue and let you continue your work. Clicking the “X” in the top-right corner will do this too.
   - **Click Save**. This will still close the file, but will save it first.

Creating a New Blank Document When Word is Already Open

At this point, the Word program is open, but there is no document to work in.

1. On the **File** tab, **click New**.

2. This screen presents you with a list of **templates** to choose from. **Click Blank document** to create a new, blank document.

   **Tip:** Adding a **New** button to the Quick Access Toolbar would eliminate having to go through the templates page to open a blank document.

3. **Bear in mind** that as long as we don’t type anything into the new document we will not be prompted to save it should we close the program.

Moving Around in a Document

**Teacher’s note:**
The changes we make to **Internet Policy.docx** may not be completed in one session. At the end of the session, close the document and **save changes**.

Opening a Practice File

We are now going to open a **pre-typed** file which we will use to explore some features of Word 2016. The file is on your flash drive and is named **Internet Policy.docx**.
1. Using **File > Open**, **navigate** to your flash drive and **open** “Internet Policy.docx”.

**Insertion point**

Sometimes referred to as the **cursor**, insertion point is the name for the blinking line where anything you insert goes. There are several ways to move the insertion point to get it where you want it to be.

1. **Click** in the **middle of the first line of the first paragraph** of the practice document.
2. **Refer** to the chart below to practice moving the insertion point around using the keyboard.

<table>
<thead>
<tr>
<th>Press</th>
<th>To Move The Insertion Point</th>
</tr>
</thead>
<tbody>
<tr>
<td>Home</td>
<td>To the beginning of the current line</td>
</tr>
<tr>
<td>End</td>
<td>To the end of the current line</td>
</tr>
<tr>
<td>Page Up</td>
<td>To the previous screen</td>
</tr>
<tr>
<td>Page Down</td>
<td>To the next screen</td>
</tr>
<tr>
<td>Left arrow or Right Arrow</td>
<td>Left or right one character at a time</td>
</tr>
<tr>
<td>Up arrow or Down Arrow</td>
<td>Up or down one line at a time</td>
</tr>
<tr>
<td>Ctrl + Left Arrow</td>
<td>Left one word at a time</td>
</tr>
<tr>
<td>Ctrl + Right Arrow</td>
<td>Right one word at a time</td>
</tr>
<tr>
<td>Ctrl + Up Arrow</td>
<td>Up one paragraph at a time</td>
</tr>
<tr>
<td>Ctrl + Down Arrow</td>
<td>Down one paragraph at a time</td>
</tr>
<tr>
<td>Ctrl + Up Arrow Twice</td>
<td>To beginning of previous paragraph</td>
</tr>
<tr>
<td>Ctrl + Home</td>
<td>To the beginning of a document</td>
</tr>
<tr>
<td>Ctrl + End</td>
<td>To the end of a document</td>
</tr>
<tr>
<td>Ctrl + Page Up</td>
<td>To the top of the previous page</td>
</tr>
<tr>
<td>Ctrl + Page Down</td>
<td>To the top of the next page</td>
</tr>
</tbody>
</table>

*Mention Handout 4 (Keyboard Navigation)*
Teacher’s note:
Walk the students through some of these key combinations, notably:
- Ctrl + Home (+ Fn on teaching laptop)
- Ctrl + End (+ Fn on teaching laptop) **BEWARE - DO NOT USE THE END KEY ON KEYPAD ON PACS**
- Arrow keys (give you fine-grain control over the cursor)

**Keyboard keys**

There are several other keyboard keys that are important to know.

**Teacher’s note:**
At the very least, cover Delete and Backspace. The rest are **optional**.

1. **Enter** – Moves the insertion point to a new line, but also creates a new paragraph. When you are typing in Word, the insertion point will move, showing where the next character you type will appear. When the insertion point reaches the right margin, the word you are typing will move to the next line. This is called **word wrap**. Because of this, you should only tap enter to start a new paragraph.

2. **Space Bar** – Creates a small space between words.
   - a. Click after the word “Library” on the first line of the first paragraph of the practice document.
   - b. Try the **Space Bar**.

3. **Delete** – Removes characters to the right of the insertion point.
   - a. Click in the middle of the word “Library” on the first line of the second paragraph of the practice document.
   - b. Try the **Delete** key.

4. **Backspace** – Removes characters to the left of the insertion point.
   - a. Try the **Backspace** key

5. **Shift** – When typed in conjunction with a letter key, inserts a capital letter.

   **Note:** Word will **automatically** capitalize the first word of every sentence, as well as the word “I”.

6. **Caps Lock** – Makes all letters come out as uppercase.
Undo and Redo

Now that we have made several changes to this document, it is a good time to learn how to “undo” changes that you regret making or that you have made by accident.

The buttons for doing this are located on the Quick Access Toolbar.

**Undo**

The Undo button reverts changes that you’ve recently made to the document. The Undo button is a split button:

- Clicking on the button proper will undo one change (action) at a time.
- Clicking on the list arrow will display the entire history of changes you made to the document. Clicking on a change will undo all changes that were made up to and including the selected change.

1. Click on the list arrow.

2. Notice the list that appears. This is a history of all of the changes you made to your document since you opened it.

3. Point to the last item in the list (the line above where it says “Undo X Actions”).

4. Notice how all of the items above and including the one we are pointing to are colored gray. When we click, all of those changes will be undone.

5. Click on the last item. Our document is now back to the way it was when we first opened it.
Redo

Similarly, the Redo button **re-applies** any changes that were made with the Undo button.

The Redo button only appears *after* you click Undo!

Selecting Text

“To affect it, you must select it.”

**Selecting**, also referred to as **highlighting**, is the basic first step to modifying text or to copying or cutting text. There are many ways to select text.

**Note:** Selected text will remain selected until you click somewhere else. To clear a selection (also known as “deselecting”), click anywhere outside selected text or tap an arrow key on the keyboard.

**Hold down** the **Ctrl** key on the keyboard and **tap** the **Home** key to get to the top of the document.

**Let go** of the **Ctrl** key.

**Teacher’s note:**

On the teaching laptop, tap **Ctrl + Fn + Home**.

Select a specific section of text

**Shift + click method**

1. **Click** at the **beginning** of the first paragraph.
2. **Hold down** the **Shift** key on the keyboard.
3. **Click** at the **end** of the first paragraph.
4. If you have a selection already highlighted, you can increase or decrease that selection by holding down the **Shift** key and clicking at a different endpoint. **Decrease** the selection by one sentence.
5. **Deselect** the text.

**Dragging method**

1. **Hold down** the left mouse button while **you drag** the mouse across the first line of the document.
   
   Keep the mouse button down and **drag downward** to select more lines.

2. **Let go** of the mouse button when you are done your selection.
3. **Deselect** the text.

   Teacher’s note:
   The *dragging* method can be used in many situations, but often a combination of keyboard and mouse-clicking is more effective.

**Select a single word**

1. **Point** to the word “has” in the first line of the second paragraph. Small words are hard to select using the dragging method.

2. Instead...**double-click** on the word to select it.

3. **Deselect** the text.

**Select a sentence**

1. **Point** anywhere on the first sentence of the second paragraph.

2. **Hold down** the Ctrl key on the keyboard.

3. **Click** somewhere inside of the sentence to select the sentence. **Let go** of the Ctrl key.

4. **Deselect** the text.

**Select a single line or several lines**

1. **Move** the mouse pointer to the left margin so the mouse cursor points to the right.

2. Staying within the left margin, **position** the cursor so it is parallel to the first line of the second paragraph.

3. **Single-click** to select that line.

4. **Hold** the mouse button down and **drag downward** to select more lines.

5. **Deselect** the text.

**Select a paragraph**

1. **Move** the mouse pointer to the left margin so the mouse cursor points to the right.

2. Staying within the left margin, **position** the cursor so that it is pointed to the middle of the second paragraph.

3. **Double-click** to select the paragraph.

4. **Deselect** the text.

**Select entire document**

1. **Hold down** Ctrl and **tap** A to select the entire document (it doesn’t matter where the insertion point is).

2. **Deselect** the text.
Moving Text

Cut and Paste

When you cut something, it is removed from its current location and placed on the clipboard. The clipboard is a temporary storage area for data that can be accessed by any program on your computer.

1. **Select** the red paragraph.
2. In the **Home** tab on the ribbon, **locate** the **Clipboard** group.
3. **Click** **Cut**. The paragraph disappears from view, but is saved in the computer’s memory.
4. **Move** your insertion point to the space beneath the first paragraph.
5. **Locate** the **Paste** button in the **Clipboard** group. **Hover** over it and **notice** it is a **split** button.
6. **Click** the **Paste button proper** (not the list arrow) to move the selection to the new location.

Copy and Paste

When you copy something, it remains in its original location, and is also placed on the clipboard.

**Tip:** Copying a paragraph is helpful for when you want to make changes to it, but also want to preserve the original in case you want to go back to the way it was.

1. **Select** the red paragraph.
2. In the **Home** tab on the ribbon, **locate** the **Clipboard** group.
3. **Click** **Copy**.
4. **Move** your insertion point below the third paragraph.
5. **Click** the **Paste button proper**.
6. **Notice** that the same paragraph now appears in two locations.
Formatting Text

Changing text attributes

1. **Select** the second line in the first paragraph.
   a. In the **Font** group, **apply** the **Bold**, **Italic** and **Underline** attributes.
      i. **Notice** how the **Underline** button is a **split button**. **Click** the **button proper**.
   b. **Notice** how the buttons darken when they are active. When the buttons are active, it means that these formatting options are applied to the selected text.
   c. **Deselect** the text to see the changes.

2. **Select** the third paragraph.
   a. **Click** the **Font** drop-down list box and **click** a different font (CurlzMT).
      i. **Notice** that the font names are in **alphabetical order**.
      ii. **Notice** that, as you move your mouse over various fonts, Word shows you what your selected text will look like with that font. This is called a **Live Preview**.

   **Tip:** A “font face” can also be referred to as a “**font name**” or just a “**font**”.

   b. **Click** the **font size** drop-down combo box and **click** a different font size (20). **Notice** the Live Preview.

3. **Select** the first paragraph.
   a. Using the **list arrow** next to the **Font Color** button **change** the **font color** to blue. **Notice** the Live Preview as you mouse over the colors in the palette.
   b. Also **notice** how the **Font Color button proper** **changed** from red to blue. The button remembers the last color that was selected.
Formatting a Paragraph

Changing alignment

1. **Select** the first paragraph.

2. In the **Paragraph** group, **find** the **Align Text** buttons. **Notice** that the Align Text Left button is selected (it is grey).

3. **Change** the alignment of the paragraph by **clicking** on the other buttons.
   a. **Align Left**: Lines the text up against the left margin.
   b. **Center**: Centers the text on the page. This is good for titles.
   c. **Align Right**: Lines the text up against the right margin.
   d. **Justify**: Lines the text up against the left and right margins, resulting in a cleaner look. It accomplishes this by adding extra space between words as necessary (it doesn’t add extra space characters; it just makes the space characters wider). Newspapers use this alignment.

Changing line spacing

1. With the first paragraph still selected, in the **Paragraph** group, **click** the **Dialogue Box Launcher** to access more paragraph formatting options.

2. On the **Indents and Spacing** tab, in the **Spacing** section, **click** the **Line spacing** drop-down arrow, and **click** Double.

3. **Click OK**.

Changing paragraph indentation

1. With the first paragraph still selected, in the **Paragraph** group, **click** **Align Left**.

2. In the **Paragraph** group, **click** the **Dialogue Box Launcher** to access more paragraph formatting options.
   a. On the **Indents and Spacing** tab, in the **Indentation** section, **click** the **Special** drop-down arrow, and **click** **First line**. **Click ok**.
   b. **Notice** how the first line of the paragraph is now indented.
3. Hanging indent (all lines of a paragraph are indented except the first line) - using the same instructions as in step 2 above, **change** the **Special Indentation** to **Hanging**. **Click** ok. Again, **notice** the changes.

4. **Deselect** the text by **clicking** on a clear area.

## Controlling the Appearance of your Document

### Changing Page Margins

1. **Click** the **Layout** tab to access tools to change the appearance of your document.

2. In the **Page Setup** group, **click** **Margins**. A list will appear that will have your current settings highlighted. **Click** **Wide** to see how it will affect your document.

3. **Click** **Margins** again and **click** **Custom Margins** at the bottom of the list.
   
   a. When the **Page Setup dialogue box** opens, on the **Margins** tab, in the **Margins** section **click** the arrows to **change** the top, left, bottom and right margins to **0.8”**.

   ![Page Setup Dialogue Box](image)

   b. The **Gutter** setting is an extra margin that is only used if you want to **bind** your printed pages together in some way (such as with a three-hole-punch). **Leave** this at **0”**.

   c. **Click** **OK**.

4. In the **Page Setup** group, **click** **Margins** again and **notice** how the margin list has now populated with your customization.
Page Breaks

1. **Place** your insertion point at the end of the blue paragraph.

2. On the **Insert** tab, **find** the **Pages** group and **click** Page Break.

3. **Notice** how the lines below are now on the next page.

4. **Notice** how Word has inserted some blank space at the top of the next page.

5. **Tap** the **Delete** key to remove this extra space.

**Teacher’s note:**
The **Pages** group may be condensed into a **button** due to the small resolutions of the monitors. **Click** the button to reveal the contents of the group.

Good stopping point for Session 1. **Close “Internet Policy.docx”** and **save the changes**.

Describe how the Exercise is organized: The parts in parentheses are **hints** concerning how to complete each step.

Headers and Footers

A **header** is text that appears at the top of every page in your document. Similarly, a **footer** is text that appears at the bottom of every page.

1. First, let’s insert a **header**.
   a. **Open** Internet Policy.docx.
   b. **Tap** Ctrl + **Home** to get to the top of the document.
   c. **Click** the **Insert** tab. In the **Header & Footer** group, **click** Header to open a list of different header options.
   d. **Scroll** down the menu to view all the options and **click** Blank.
   e. **Notice** that a new **contextual ribbon** has opened called **Header & Footer Tools**. It has one tab - **Design**.
   f. **Notice** how Word is calling out the header section with a **dotted-line**.
   g. **Notice** the words “**Type here**” enclosed in brackets on the left. This is a **placeholder** for an area of the header into which we can enter content. It is **colored gray**, which means it is already selected and ready for us to populate it with content.
   h. **Type** “Internet Policy”.
2. **Close** header. This can be done in two ways:

   a. On the **Header & Footer Tools** contextual ribbon, on the **Design** tab, **click** **Close Header and Footer**.

   b. By **double-clicking** anywhere within the body of the document. (We’ll try this in a minute)

3. **Scroll down** and **notice** that “Internet Policy” appears at the top of every page.

4. Also **notice** that the font color of the text in the header is light gray. This is not the **actual** font color. Microsoft Word makes the header text display in light grey to show that the header is **not currently active**.

5. **Double-click** on the header to make it active. **Notice** how the font color has changed to its real color (black) and the document body text is now dimmed. Again, this is to show that the header/footer is **active**, and the document body is **not active**.

6. Next, let’s insert a **footer**.

   a. **Note** that, when the header is active, the footer is active as well. **Scroll down** to the bottom of the current page and notice that there is a **Footer** section called-out with a dotted-line.

   b. On the **Header & Footer Tools** contextual ribbon, on the **Design** tab, locate the **Header & Footer** group. **Click** **Footer** to open a list of different footer options.

   c. Again, **scroll down** the list to view all the options and then **click** **Blank (Three Columns)**.

   d. What we’re going to do is, put our **name** in the left placeholder, the **current date** in the center placeholder, and the **page number** in the right placeholder. There are tools on the Header & Footer Tools contextual ribbon to facilitate this.

   e. **Click** on the **left** placeholder to select it and **type** your name. **Do not tap** **[Enter]**.

   f. Let’s make our name bold. How would we do this? Because there is no Bold button visible, we have to switch to another ribbon. **Click** the **Home** tab, **locate** the **Font** group and **click** **Bold**. (no need to highlight the name)

   g. **Note** how our **Header & Footer Tools** contextual ribbon is no longer active since we switched to the Home tab. To bring the Header & Footer Tools contextual ribbon back, **click** on its **Design** tab.
h. **Click** on the middle placeholder in the footer to select it. On the **Header & Footer Tools** ribbon, **locate** the **Insert group** and **click** **Date & Time**. When the dialogue box opens, **click** any date format you wish under the **Available Formats** in the left pane.

i. **Note** the empty checkbox that says “Update automatically”. This would need to be checked if you want the inserted date to change to the current date every time you open this document.

ii. **Click OK**.

i. **Click** on the right placeholder. On the **Header & Footer Tools** ribbon, **locate** the **Header & Footer group** and **click** **Page Number**. A list of options will be shown about where you want to insert the page numbers (see table below).

<table>
<thead>
<tr>
<th>Top of Page</th>
<th>Puts the page number in the header.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Warning</strong>: This will replace your entire header with a new header!</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Bottom of Page</th>
<th>Puts the page number in the footer.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Warning</strong>: This will replace your entire footer with a new footer!</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Page Margins</th>
<th>Puts the page number in the left or right margins.</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Current Position</th>
<th>Puts the page number wherever your insertion point is.</th>
</tr>
</thead>
</table>

j. **Move** your pointer to **Current Position** and a list of options will open. **Scroll down** the list to the “**Page X of Y**” section and **click** **Bold Numbers**.

k. **Double-click** in the body of the document to close the Header and Footer Tools.
Adding Visual Interest

1. Changing the Page Background:

   a. On the Design tab, in the Page Background group, click Page Color to display a palette of colors.

   b. Mouse-over the colors and observe Live Preview changes to your document.

   c. Click a color that is fairly dark (fourth row of Theme Colors).

   Tip: The document’s text color automatically changes to white when a dark background color is selected.

2. Adding a Watermark:

   a. On the Design tab, in the Page Background group, click Watermark to see a list of semi-transparent messages that can be added to your document. Click on one of the messages and note it’s insertion into the document. These messages will be printed should you print the document.

   b. You can also customize the watermark text. Click Watermark again and click “Custom Watermark”. In the Printed Watermark dialogue box, find the Text field, click into it, delete the existing text, and type some different text. Click OK.

What’s the difference between the “Apply” and “OK” buttons?

- Apply will commit your changes and keep the dialogue box open.
- OK will commit your changes and close the dialogue box.
3. Adding a Page Border:

a. To place a border around your document, on the Design tab, in the Page Background group, click Page Borders. A Borders and Shading Dialogue Box will open.

b. In the Borders and Shading Dialogue Box, on the Page Border tab, there are options for customizing a border. As you click on different settings, styles, colors, etc. in the left and center panes, note a preview in the right pane.

c. In the Borders and Shading Dialogue Box, on the Page Border tab, in the left pane, click on the Box setting.

d. In the Borders and Shading Dialogue Box, on the Page Border tab, in the center pane, in the Art drop-down list box, click the drop-down arrow. Scroll down and click a border style that you like. Click OK to add the border.
e. **Note** that, depending on how large the border is, it may **cover up** your **header and/or footer**. To fix this, you can adjust the distance between the edge of the page and the header/footer.

   i. **Double-click** on the **header** to make it active.

   ![Header](image1.png)

   ii. On the **Header & Footer Tools** contextual ribbon, on the **Design** tab, in the **Position** group, there are two text boxes:

   1. The **top** one controls the distance between the **header** and the edge of the page.

   2. The **bottom** one controls the distance between the **footer** and the edge of the page.

   iii. **Increase** the values in both of these text boxes until you can see your header and footer. **Note** – you will need to click into the footer before you adjust the bottom control.

   ![Footer](image2.png)

4. **Save** the document and then **close** Word.
### Opening a File Using “File Explorer”

**File Explorer** is Windows software that allows you to access the drives or storage locations on your computer.

1. On the **Task Bar**, **find** the **File Explorer** icon and **click** it.

![File Explorer icon]

2. **File Explorer** is comprised of two panes. **Notice** this window looks like a save as or open dialogue window but lacks a name in the title bar.

   a. The **left** pane is called the **navigation pane**. This is where you would select a drive or folder in order to see what it contains. Normally you would see the C drive (hard drive) displayed in the navigation pane, but it is blocked on the lab computers for security reasons.

   b. The **right** pane is called the **content pane**. This displays the contents of the folder that is selected in the navigation pane.

   c. The **address bar** at the top of the window displays the hierarchy of the folder that you are currently viewing in the content pane.

3. **Look** in the **navigation pane** for our flash drive listing. Many flash drives are named after the manufacturer of the flash drive. Our flash drives are named “KINGSTON”. The computer itself assigns the drive letter. The letter could change depending on how many devices are plugged in at the same time. On most computers Drive C: designates the hard drive. Other drive letters get assigned as more devices get installed or plugged in.

4. **Click** **KINGSTON (E:)** in the **navigation pane**.
5. **Note** the address bar in the Computer window has updated to reflect the selected drive, which is the (E:) drive, your Kingston flash drive in particular. The address field even shows the navigational path to your drive.

![Drive Tools]

6. In the right pane, you are now looking at a directory of all of the files on your flash drive.

7. We are going to open the file called **Blues Music.docx**. To open it, **point** to the **icon** next to the file name and **double-click**. **Notice** that the Word program is launched and your file opens.

   ![Note: It is also possible to double click on the file name to open the file. However, if you double-click too slowly, Windows will think that you are trying to rename the file! So, it’s best to double-click on the **icon** instead.]

### Correction and Editing Tools

For this section, we will be using the file that we opened in the previous section (**Blues Music.docx**).

**Teacher’s note:**

**Blue Music.docx** will be used to demo **Spell Check** and **Printing**. It is **not necessary** to save changes if either task is not completed by the end of a session.

### Find/replace

**Scenario:** In this document, we consistently misspelled a common jazz term. Instead of manually correcting each misspelling, we will use Word’s find & replace tool to fix all of them at once.

1. **Tap** **Ctrl** + **Home** to move your insertion point to the beginning of the document.

2. On the **Home** tab, in the **Editing** group, **click** the **Find** button proper.
3. A **Navigation task pane** will open on the left. **Click** into the **Search document** field and **type** “call and response”.

![Navigation task pane](image)

4. **Notice** how the Navigation task pane displays each match, along with the text surrounding the matched phrase.

5. **Scroll** down the body of the document. **Notice** all instances of the phrase “call and response” are highlighted in yellow to make them easy to see.

![Highlighted phrases](image)

6. In the **Editing** group, **click Replace**. This opens the **Find and Replace** dialogue.

7. In the **Find and Replace** dialogue, on the **Replace tab**, in the **Replace with** field, **type** “call-and-response” (the same phrase, but with dashes in between each word). **Click Replace All** to perform the operation.

![Find and Replace dialog](image)

8. A dialogue box will appear telling you how many words have been replaced. **Click OK**.

9. **Close** the **Find and Replace** dialogue box.

10. **Click** the **X** to close the **Navigation task pane**.
Spelling & Grammar Check

As you type a document, Word automatically checks your spelling and grammar.

1. **Scroll down** the document and **notice** how some words have wavy red and green lines beneath them. This indicates that Word detects possible spelling (red) or grammar (blue) errors.

2. These lines are just visual indicators. If we were to print our document, the lines would not appear in the printout.

3. **Tap** 
   \[ \text{Ctrl} + \text{Home} \] 
   to get to the top of the document.

*Correcting Individual Words*

Words can be individually corrected by right-clicking on them.

1. **Right-click** on the first word that is misspelled ("sogns").

2. A **context menu** appears with suggested spelling corrections. **Click songs** from the list.

*Reviewing the Entire Document*

You can also have Word step you through all of the spelling and grammar mistakes in the entire document.

1. **Click** the **Review** tab.

2. In the **Proofing** group, **click Spelling & Grammar**. This will start a spelling and grammar check starting from wherever the insertion point is.

3. **Notice** a **task pane** that opens on the right. This pane allows you to address every misspelling or grammar mistake that Word finds. At this point, the spell checker is active.
4. **Note** that if you click into the document while the spell checker is active, it will cause the spell checker to **pause** (this is a common mistake first-time students make). You should avoid doing this. Let’s see what happens when we do this and then describe how to recover from it.

   a. **Note** once again that our spell checker is **currently active**, due to the presence of the task pane on the right.

   b. **Click** where it says “Blues Music” at the top of the document.

   c. **Notice** how there is now a button labeled **Resume** in the task pane on the right. The presence of this button means that our spell checker has been **paused**. We cannot continue spell checking our document until we click “Resume”.

   ![Grammar is characterized](image)

   d. **Click Resume** to re-activate the spell checker.
5. Now, let us continue with spell checking our document. Notice at the top of the task pane that Word is telling us it found a Grammar issue having to do with the words “is characterized” in the document.

a. Notice that the sentence containing the text in question is highlighted in the document on the left.

b. Notice the button labeled Ignore in the task pane. It is only giving us the option of ignoring the grammar issue. If we wanted to fix it, we would have to revise the sentence ourselves. Many grammar check issues do not give you an automatic fix option like the spell checker does.

c. Notice the white box underneath the Ignore button. This is where Word puts suggestions for how to fix it. Notice it is telling us that the sentence is in Passive Voice.

d. Notice how it gives us a description of what Passive Voice is below the white box.
6. **Click Ignore** to move on to the next issue.

7. **Correct** the remaining spelling and grammar issues in the document as follows:
   
   a. **Ignore all Passive Voice grammar errors.**
   
   b. “**important**”: This should be spelled “important”.
      **Click important** in the **Suggestions** list.
      **Click Change.**
   
   c. “**Blees**”: This should be spelled “Blues”.
      **Click Blues** in the **Suggestions** list.
      **Click Change All.**
   
   d. “**bles**”: This should be spelled “blues” too. But we clicked Change All the last time we corrected this word. Why didn’t it change this instance of the misspelling too? Because it starts with a lower-case “b”, not a capital “B”.
      **Click blues** in the **Suggestions** list.
      **Click Change All.**
   
   e. “**blues rock**”: The grammar checker thinks this should be a Compound Word, spelled “blues-rock”.
      **Click blues-rock** in the **Suggestions** list.
      **Click Change.**
   
   f. “**lyrics**”: The grammar checker thinks there should be a comma after this word.
      **Click lyrics, in the **Suggestions** list.
      **Click Change.**
   
   g. “**4**”: The grammar checker is suggesting that we spell out this number. Read the description below the suggestion box. It says any number below 10 should be spelled out.
      **Click four in the **Suggestions** list.
      **Click Change.**
   
   h. “**Handy’s**”: Notice how the word “Handy” in the image caption on the right is not marked as being misspelled, but “Handy’s” **IS** marked as being misspelled. This is because Microsoft Word treats these two words as completely different words (just like “Blees” and “bles”).
      a. “Handy” was not marked as misspelled probably because Word is treating “Handy” as an adjective (the word “handy” meaning “to be useful”), not as someone’s last name.
      b. Word has marked “Handy’s” as misspelled because it doesn’t make sense to put an apostrophe “s” after an adjective.
      c. **Bottom line**: We know that this is a valid spelling because it is the possessive version of someone’s last name. **Click Add**. This will add “Handy’s” to Word’s dictionary. This dictionary item is saved on the hard drive of your computer.
i. “a”: It should say “an African American”.
   Click an in the Suggestions list.
   Click Change.

j. “But”: The grammar check is saying you shouldn’t start a sentence with “but”.
   Click However, in the Suggestions list.
   Click Change.

k. “Odum”: This is somebody’s last name. Last names are often not in Word’s dictionary.
   Click Add.

8. A “spell check complete message” will appear when all has been corrected. Click OK.

**Testing Spelling & Grammar check features**

1. Tap Ctrl + End to move your insertion point to the end of the document
2. Tap Enter to go to a new line.
   a. Type the word “jazz” with a lower-case “j” and tap the Space Bar.
      Notice how it automatically capitalized the word.
   b. Type the name “Odum” with a capital “O” and tap the Space Bar.
      Notice how the word *does not receive red squiggly lines*. That’s because we added this word to Word’s dictionary.
   c. On the same line type “odum” again, but with a lower-case “o” and tap the Space Bar.
      Notice how this word is flagged as misspelled. Microsoft Word treats it as a different word because it does not have a capital “O”.
   d. Word is programmed with many common spelling errors and fixes them automatically as you type. Staying on the same line, Type “teh” and tap the Space Bar.
      Notice how it automatically changed to “the”.

---

**How do you undo an AutoCorrect operation?**

1. Point to the word.
2. Notice the white underline that appears at the under the word.
   th\h

3. Point to the white underline. An “AutoCorrect Options” button appears.
4. Click on the button and select the “Change back to” option.
Pick up where you left off feature

“Word has a neat ‘Pick up where you left off’ feature. When you close a document, Word bookmarks the exact location you were last working on within that file. It does so by identifying where the insertion point was when you closed the document. When you open it again, Word offers to let you pick up where you left off”. - Fatima Wahab

1. In the Lyrics section on the second page, click at the end of the first paragraph to move your insertion point there.
2. Close Blues Music.docx and save changes.
4. Notice the message on the right. It invites us to continue where we left off the last time we had this document open.

![Welcome back!](image)

Pick up where you left off:
A few seconds ago

5. After a moment, the message will disappear and be replaced with a “bookmark” icon.

6. Point to the icon. The message reappears. Click on it.

7. Notice how it scrolls down to the general vicinity of where we were the last time we had this document open.
Printing a Word Document

Print Preview

*Still in Blues Music.docx*

Always preview before you print. That way, you won’t waste paper or ink printing unwanted pages.

1. **Click** the **File tab**, and **click Print**.

2. **Notice** the **Print Preview pane** on the right. This shows you what your document will look like when printed.

3. **Note** that the document’s blue background does not show up in the Print Preview. This is because Word will **not** print a document’s background color unless you **specifically** instruct it to do so (in order to save printer ink). This setting is located in Word’s Options screen.

4. **Check** the number of pages in your document by **looking** in the lower left of the Print Preview pane.

5. **Scroll** down or use the right arrow to **see** page 2.

6. To see two pages of your document side by side, **lower** the zoom using the zoom slider at the bottom right of the Print Preview pane.

7. If you need to amend your document, **click** the **Back** button to return to your document and make all necessary changes.

Adjusting Print Settings

1. **Click** the **File tab**, and **click Print**.

2. In the **center pane** are **options** for printing. At the **top** is where you can designate a printer.

3. The **Settings** section is where you can decide other things about how you would like your document to print. For this class, we will cover how to designate which pages of your document you want to print.
4. By default, Word prints all the pages in the document. However, this is not always what you want. You can use the “Pages:” field to choose which specific pages you want to print. **Point** to the **Pages:** field and **note** the large ScreenTip that describes how pages can be entered.

   ![Screenshot of the Pages field in Word](image)

   a. **Single page numbers** can be entered if you just want to print 1 page.  
      Example: 2

   b. **Non-consecutive page numbers** can be separated by commas.  
      Example: 1, 3

   c. **A range of page numbers** can be expressed with the use of a dash between two numbers.  
      Example: 3-6

5. In order to launch the print job (which we are **NOT** going to do), you would click the large Print button at the top of the center section.

   ![Print button](image)

6. **Close** Word without saving changes to the file.
Saving a Document under a Different Name

Sometimes, you want to save changes to a document, but you want to keep the original version of the document. In this case, you can save your changes under a different file name.

**Story:** You and your family members are helping a relative sell his car by creating a flyer for him.

Teacher’s note:

*Car Sale Flyer.docx* will be used to demo saving files under a different name and as different versions. All changes will be saved.

1. **Use File Explorer** to open *Car Sale Flyer.docx* from your flash drive.
2. You think the **price** should have some extra effects to make it stand out more.
   a. **Select** the text that reads $18,000.
   b. On the **Home** tab, in the **Font** group, **click Text Effects and Typography**.
   c. **Click** the effect with the white text and red outline in the bottom row.

3. We want to send this updated document to everyone to get their opinion on how it looks. **Think** about how we want to save this file. If we just click **Save**, the older version of the file will be lost. If nobody likes it, we will have lost the original version!

4. Instead, we can save the file under a **different name**.
   a. **Click File**, and then **click Save As**.
   b. **Click Browse** and in the **Save As dialogue box**, in the **navigation pane**, **click** KINGSTON (E:).
   c. In the **Save As dialogue box**, in the **file name field**, **type** Car Sale Flyer Revised, then **click Save**.
   d. **Notice** how the **title bar** contains the new name of the file.

5. **Click** on the task bar button for File Explorer and **note** the new file at the bottom of the list.

6. **Note** that the original *Car Sale Flyer.docx* file is still there.
Saving a Document in Different formats

Older Microsoft Word File Format (.doc)

**Story:** We want to send this new version, *Car Sale Flyer Revised.docx*, out to all our family members for them to review. But not all of them have the same version of Word that we do. Some of them have older versions.

If you send a Word document to someone using a previous version of Word, they may not be able to open it if you save it formatted as a Word 2016 (*.docx) document. Word 2016 provides an option to save the file in a format that can be opened by previous versions of Word. However, this may result in some loss of formatting.

1. **Click** the **File** tab. **Click** **Save As**, and then **click** **Browse**.
2. In the **Save As dialogue box**, in the **navigation pane**, **click** **KINGSTON (E:)**.
3. In the **Save as type:** field, **click** to open a list of file types:

   ![Save as type](image)

4. In the list of file types, **click** **Word 97-2003 Document (*.doc)**.

   ![Word 97-2003 Document](image)

5. **Notice** how the file name now has an extension of *.doc*. **Click** **Save**.

6. A **Microsoft Word Compatibility Checker** window pops up. This alerts us to the fact that some formatting may be lost when we save in an older file format. **Click** **Continue**.
7. **Notice** what happened to the price text. **The formatting is completely gone!** The page background also turned gray. What happened?

![Price Text]

- **Notice** that the file name in the title bar says **Compatibility Mode**. This means it is showing you what the document looks like when viewed in an older version of Microsoft Word.

- **Also notice** how the **Text Effects and Typography** button that we used before looks grayed-out. **Click** on it. Nothing happens. **Point** to the button and **look** at its screen tip. This feature is not available in older versions of Word. That is why the price text lost its formatting. Certain tools are unavailable in this document because it is saved in an older file format.
PDF

Another saving option is to save a Word document formatted as a PDF (Portable Document Format). One benefit to using this format is that it is widely supported across all computer and mobile devices. Nearly all computers come pre-installed with software that can open PDF files. If your computer does not have this software, you can download software called “Adobe Acrobat Reader DC” for free. This makes PDF an ideal choice for sharing files with people who do not have Microsoft Word.

Another benefit to using PDFs is that they retain ALL of the formatting in your Word document. PDFs are designed to represent printed pieces of paper, so they act like an electronic “print-out”.

But the main downside is that PDF files cannot be edited unless you purchase special software called Adobe Acrobat DC. If you want to make a change to a PDF, you must open the original Word document, make the change there, then re-save it as a PDF.

1. **Open Car Sale Flyer Revised.docx**.

2. **Use** the **Save As** function again but **choose PDF** as the file format.

3. Before clicking **Save**, **notice** the checkbox that says **Open file after publishing**. If checked, then the PDF file will be opened in Adobe Reader as soon as the Save operation is complete. This gives you the chance to inspect the PDF file to make sure it looks OK. **Leave** it checked.

4. **Click Save**.

5. **Notice** how **Adobe Acrobat Reader** opens after a few moments.

6. **Be aware** that, the PDF file you’ve created does NOT automatically update whenever your Word document updates! This means that, if you change your Word document, you will need to re-save it as a PDF.

7. **Close** the PDF window.

8. **Close** all open Word documents.
Protected View

Protected View is a security feature that helps to protect your computer from viruses that reside inside Word documents (notably, from files that were downloaded from the Internet, such as from email attachments). Protected View protects your computer from viruses, but prevents you from editing or printing the document. If you trust the source of the document, you can deactivate Protected View in order to edit and print the document like normal.

1. We are going to download a Word document from the Internet to demonstrate this.
   a. Double-click the Class Resources link on the Desktop.
   b. Scroll to the section for Microsoft Word. Underneath the Supporting Files subsection, click volunteer application.doc.
   c. A dialogue box appears, asking what we want to do with the file. Click Save As because if you just click Save, it won’t tell you where it’s being saved to.
   
   Teacher’s note:
   It is important that they click “Save As”. If they just click “Open”, then the document might not open in Protected View.

   d. In the Save As dialogue box, navigate to your flash drive and click Save.
   e. Internet Explorer will display a toolbar at the bottom of the screen that has a button to open the downloaded file in its native program, Word. Click Open.

   f. A security warning appears stating that opening files from the Internet can harm your computer. Click Allow.
2. **Notice** the title bar and warning. The document has opened in Protected View because we downloaded it from the Internet.

3. **Notice** how we have two columns of text and the text is very large.

   a. **Look** at the Status Bar at the bottom of the screen and notice we are currently in Read Mode. Documents that open in Protected View are opened in Read Mode by default.

   b. **Click** Print Layout to see what the document “actually” looks like.
4. **Click** the **File** tab, then **click Print**.

5. **Notice** the warning about printing a **Protected View** document. It is not possible to print without clicking that “Enable Printing” button first. Clicking this button will also enable editing and take the document out of protected mode.

6. **Close Word**.

   Good stopping point for Session 2.

   **Describe how the Exercise is organized:** The parts in parentheses are **hints** concerning how to complete each step.
Bulleted/Numbered Lists

When you want to present a list of items in a document, you will usually want to put each item on its own line. There are several different types of lists in Word:

**Bulleted Lists**

Use **Bulleted Lists** when the **order** of the items **is not important** (for example, a shopping list).

1. **Open** a new blank Word document.
2. **Type** “Grocery List” and **tap Enter** to get to a new line.
3. On the **Home** tab, in the **Paragraph** group, **click** the **Bullets** button **proper**. This tells Word to create a new list.
4. Let’s populate our list with some items:
   a. **Type** “milk”; **tap Enter**
   b. **Type** “bread”; **tap Enter**
   c. **Type** “eggs”; **tap Enter**
5. **Click** the **Bullets** button **proper** again. This will end your list.
6. **Notice** how each word is on a separate line and proceeded by a bullet.

```
Grocery List

• Milk
• Bread
• Eggs
```

**Numbered Lists**

Use **Numbered Lists** when the **order** of the items **is important** (for example, a recipe).

1. **Type** “Cookie Recipe”, then **tap Enter** to get to a new line.
2. On the **Home** tab, in the **Paragraph** group, **click** the **Numbering** button **proper**.
3. Let’s populate our list with some items:
   a. **Type** “Preheat oven”; **tap Enter**
   b. **Type** “Mix ingredients”; **tap Enter**
   c. **Type** “Bake for 1 hour”; **tap Enter**
4. **Click** the **Numbering** button proper to end your list.

   ![Cookie Recipe]
   
   1. Preheat oven  
   2. Mix ingredients  
   3. Bake for 1 hour

**Multilevel Lists**

Use **Multilevel Lists** when you want to create an **outline** of items, where each item can have its own sub-list of items.

1. **Type** “Inventory” and **tap Enter**.

2. On the **Home** tab, in the **Paragraph** group, **find** the **Multilevel List** button.
   
   a. **Notice** how this is a one-part button, unlike the others which were split buttons.

   b. **Click** on **Multilevel list**. A menu of styles will open. **Hover** your mouse pointer over the various styles to view them.

   c. In the **List Library** section, **click** the option which is **next to “None”**.
3. Multi-level lists are trickier than normal lists because you have to tell Word what **level** to place each list item on.
   a. Using the **Enter** key will create a new item at the **same** level.
   b. Using the **Tab** key will move an item to a **lower** level. (indented more)
   c. Using **Shift + Tab** will move an item to a **higher** level. (indented less)

4. Let’s try this by populating our list with some items.
   a. **Type** “Office”; **tap** **Enter**
   b. **Tap Tab**: **type** “Desk”; **tap** **Enter**
   c. **Tap Tab**: **type** “Top drawer”; **tap** **Enter**
   d. **Tap Tab**: **type** “pencils”; **tap** **Enter**
   e. **Type** “stapler”; **tap** **Enter**
   f. **Type** “ruler”; **tap** **Enter**
   g. **Hold Shift** and **tap Tab** to move to one higher level
   h. **Type** “Middle drawer”; **tap** **Enter**
   i. **Tap Tab**: **type** “paper”; **tap** **Enter**
   j. **Type** “tax forms”; **tap** **Enter**
   k. **Hold Shift** and **tap Tab** **twice** to move to two higher levels
   l. **Type** “Filing cabinet”

5. When finished with your list, **tap Enter** until no more bullets appear. This is another way of ending a list.

   ![Inventory]

<table>
<thead>
<tr>
<th>Inventory</th>
</tr>
</thead>
<tbody>
<tr>
<td>1) Office</td>
</tr>
<tr>
<td>a) Desk</td>
</tr>
<tr>
<td>i) Top drawer</td>
</tr>
<tr>
<td>(1) Pencils</td>
</tr>
<tr>
<td>(2) Stapler</td>
</tr>
<tr>
<td>(3) Ruler</td>
</tr>
<tr>
<td>ii) Middle drawer</td>
</tr>
<tr>
<td>(1) Paper</td>
</tr>
<tr>
<td>(2) Tax forms</td>
</tr>
<tr>
<td>b) Filing cabinet</td>
</tr>
</tbody>
</table>
Modifying an existing list

1. To insert a new list item:
   a. We will insert a new item below “Ruler”.
   b. Click after the word “Ruler” to move your insertion point there.
   c. Tap Enter
   d. Notice that a new list entry was created.
   e. Type “paper clips”.

2. To delete a list item:
   a. We will delete the “Stapler” list item.
   b. Click after the word “Stapler” to move your insertion point there.
   c. Use Backspace to delete the word.
   d. Once the list item is blank, continue to tap Backspace until your insertion point is after the word “Pencils”. Do not tap it too many times or else you will delete “Pencils” as well.

3. To change the style of bullets or numbers:
   a. Select all of the list items in the Grocery List list.
   b. Note that the bullets do not appear selected when you select a list. This is normal.
   c. In the Paragraph group, click the drop-down arrows on the Bullets or Numbering buttons and hover over each option to see a live preview of changes.

4. To change the indent level:
   a. Select all of the items in the Cookie Recipe list.
   b. In the Paragraph group, click Increase Indent or Decrease Indent to make changes.

Teacher’s note:
The next few sections use a new blank document to demonstrate inserting several different kinds of objects. If they are not completed by the end of the class session, save the file, naming it “Objects”.
Tables

Word allows you to insert **tables** into your document. Tables consist of the following elements:

- **Row**: Runs horizontally (left to right)
- **Column**: Runs vertically (up and down, like on a Roman building)
- **Cell**: The **intersection** of a row and column. You can type text into each cell.

### Inserting a Table

1. **Open** a new blank document in Word.
2. **Click** the Insert tab and in the Tables group, **click Table**.
3. **Move** your Pointer over the squares in the **Table Pane** to determine the size of your table. **Notice** how the squares change color and the dimensions are given at the top. The dimensions list the number of columns first, then the number of rows.
4. When you have a **7 column x 5 row** table, **click** the left mouse button. Your table will be inserted wherever your insertion point was located in the document.
Moving around a Table

You can move between cells in a number of ways:

1. **Confirm** that your blinking cursor/insertion point is inside of the **first cell**.
2. **Tap** the Tab key. This moves your insertion point **one cell to the right**. Tapping Tab at the end of a row will move the insertion point to the first cell of the next row.
3. You can also use the **directional arrows** to move the insertion point from cell to cell. **Try it**.
4. Lastly, you can **click** in a cell to move the insertion point. **Try it**.
5. **Move** the insertion point to the **very last cell** of the table and then **tap** Tab. **Notice** how it created a **new row**.

Entering Information into a Table

We are going to enter the **days of the week** in the cells in the **first row**. An **autocomplete** feature will assist in this task.

1. **Click** in the first cell (the left-most cell) of the first row.
2. **Type** the **first 4 letters** of Monday.
   
   a. **Notice** the **autocomplete** feature which pops up after typing the 4th letter. **Tap** Enter to take accept the autocomplete suggestion.

   [Monday (Press ENTER to insert)]
   
   [Mond]

   b. **Before you continue, note** that this is the **only advisable time** to tap Enter in a cell. Otherwise you will create a new line in the cell. **Tap** Enter again. **Notice** how it inserted a new line underneath Monday. This is what happens when Enter is tapped without an autocomplete suggestion. **Tap** Backspace to delete the new line.

   c. **Tab** the Tab key to move to the next cell, and **use** autocomplete again to type the next day of the week. Keep going through Sunday.
Selecting Parts of a Table

To format your table, you must know how to select individual cells, columns, and rows, as well as the entire table.

1. **Selecting a Cell:** Move your pointer to the left edge of an empty cell in the second column until a small black arrow appears, then click. **Note** the inside of the cell becomes grey. This means the cell is selected. Use the select cell cursor to click and drag across several cells to select multiple cells.

2. **Selecting a Column:** Move your pointer to the top of a column until a small downward-pointing black arrow appears. This is the select column cursor. When you see this cursor, click to select the column. **Click and drag** to select several columns.

3. **Selecting a Row:** Move your pointer to an area to the left of the second row until the pointer changes to a right pointing white arrow. This select row cursor allows you to select an entire row with a click. If you have clicked in the right place every cell in the row should be selected.

   You may note that when you click to select the row, new items appear on the screen. You may see a mini toolbar offering a toolset that can be used to perform actions upon the selected row. The other object is an Insert Control feature which we will be covering further on.

4. **Click** the select row cursor and **drag** to select several rows.

5. **Selecting the entire table:** Click the Select Table button that appears at the top left corner of the table. **Click** in a clear area off the table to deselect the table.

   **Teacher’s note:**
   
   **Do NOT move the table yet.** If you move the table, then you can no longer click in the left margin to select an entire row.
Resizing Rows and Columns

1. To adjust the **width of a column**, **point** to the **vertical border** between two columns so your pointer changes into a **double arrow**. Then you would click and drag the line where you want it. **Use** this **resizing cursor** to make the **first column wider**.

2. To adjust the **height of a row**, **point** to the **horizontal border** between two rows so your pointer changes into a **double arrow**. **Use** this **resizing cursor** to make the **first row higher**.

**Tip:** If you **double-click** when your mouse pointer has changed to the “adjust width” or “adjust height” pointers, the row/column will **auto-adjust**, based on the size of your text.

Inserting Rows and Columns

**Insert Control feature**

The insert control feature utilizes an interface we noticed when we were in the process of selecting various sections of the table. The tool will appear when pointing to the left or top border of the table and in the general vicinity between two rows or two columns. As opposed to other insertion methods, this tool facilitates an insertion without having to select any particular portion of the table. When the tool is completely in focus, it will turn from grey to blue and can then be clicked to perform an insertion. It will insert a row **below** the insert control tool or a column to the **right** of it. *Let’s try it.*

1. **Point** to the **left** border of the table and move your mouse until you see the **blue insert control tool** on the border between the **first and second row**. **Click** the +. **Note** it inserts a row **below** the first row. **Click Undo**.

2. **Point** to the **top** border of the table and move your mouse until you see the **blue insert control tool** on the border between the **first and second column** and **click** the +. **Note** it inserts a column to the **right** of the first column.

3. **Click Undo**.
Ribbon method

Note that, when you have any part of a table selected, a new contextual ribbon appears called Table Tools. This contextual ribbon has two tabs, Design and Layout.

Unlike the limited functionality of the insertion control feature, there are tools on the ribbon which will allow the insertion of a row above an existing row or to the left of a column as well as insertion below and to the right. However, prior to using the ribbon tools, the insertion point must be inside a cell in the table. The ribbon tools will delete rows above or below the selected cell and columns to the left or right of it.

1. Click in the first cell in the first row (it has Monday in it).
2. On the Table Tools contextual ribbon, click the Layout tab.
3. In the Rows & Columns group, click Insert Left. Note the new column inserted to the left of the first column. Click Undo.
4. In the Rows & Columns group, click Insert Above. Note the new row inserted above the second row.
5. Click Undo.

Right-click menu

Row and column insertion tools are also available on a right-click menu. Again the insertion point must be inside a cell.

1. Click in the first cell in the first row.
2. Maintain cursor focus on the selected cell and right-click.
3. Point to Insert and then click Insert Rows Above. Note the new row inserted above.
4. Click Undo.

Deleting Rows and Columns

Both the ribbon and the right-click menu have tools to delete rows and columns. The ribbon tool, named Delete, can be accessed when the insertion point is in a cell in the row or column to be deleted. The right-click menu offers a specific delete button when the row or column is selected first.
**Ribbon method**

1. **Click** in the **third cell** in the **first row (Wednesday).**

2. On the **Table Tools** contextual ribbon, **click** the **Layout** tab.

3. In the Rows & Columns group, **click Delete**. On the menu click **Delete Columns**. **Note** the column with the Wednesday cell disappears. **Click** Undo.

4. In the Rows & Columns group, **click Delete**. On the menu click **Delete Rows**. **Note** the row with the Wednesday cell disappears. **Click** Undo.

**Right-click menu**

1. **Select** the row with the Wednesday cell in it.

2. **Maintain** cursor focus on the selected row and **right-click**.

3. **Click** **Delete Rows**. **Note** the deletion. **Click** Undo.

4. **Select** the column with the Wednesday cell in it.

5. **Maintain** cursor focus on the selected column and **right-click**.

6. **Click** **Delete Columns**. **Note** the deletion. **Click** Undo.

**Formatting a Table**

1. **Insert** a new row above the first row.

2. **Select** the **first row**.

3. Let’s apply some formatting to the first row.
   a. On the **Table Tools** contextual ribbon, **click** the **Layout** tab. In the **Merge** group, **click** **Merge Cells**. Those seven selected cells will now function as a single cell.
   b. **Type** the word “**schedule**” into the still selected cell.
   c. On the **Layout** tab, In the **Alignment** group, **use** the ScreenTips to find **Align Center**. **Note** there are several different options for aligning text in a cell.
   d. **Click** **Align Center**.
e. On the Table Tools contextual ribbon, click the Design tab. In the Table Styles group, click the list arrow section of the Shading split button. A menu of colors will appear.

f. Move your pointer over the colors to see a Live Preview and then click on any color you like. Notice that only the selected cell is shaded.

4. Select the entire table by clicking on the Select Table button.

5. On the Table Tools contextual ribbon, on the Design tab (you may need to make the Design tab active), in the Borders group, click the Dialogue Box Launcher. This dialogue gives you fine-grain control over your table’s borders.

   a. In the Borders tab, under Setting, make sure All is selected.
   
   b. Scroll through the Style Menu and as you click on different options, see the preview in the preview pane on the right. Click whatever style you prefer.
   
   c. Click the Color list arrow and choose a color from the menu.
   
   d. Click the Width list arrow and choose a width.
   
   e. Click Ok to apply your changes.
   
   f. Deselect the table so you can view the border better.

6. To move your table, click on the Select Table button and drag your table down the page a little. Then drag it back to where it was. Do NOT move the table into the top margin, or else it could get stuck.

7. To resize your table, locate the small square at the bottom right of the table. This is a Resize handle. Point to it and notice that the pointer changes to a white arrow with two ends. Click and drag towards the center of the table. This action resizes the entire table proportionally, so all the row and columns get resized by the same amount.

8. Click Undo to return the table to its original size and position. You may have to click it multiple times.
Online Pictures, Shapes, Text Boxes, and Other Pictures

The insertion of specialized objects into a document can add visual interest. We will explore a few different types of objects in this section and also learn how to format the objects.

Online Pictures

The former name for this type of object was Clip Art. Clip art are small pictures and symbols made available for computer users to add to their documents. They can be used to enhance a narrative.

Inserting Online Pictures

1. **Click** in a clear area underneath the table to move your insertion point off of the table.

2. On the **Insert** tab, in the **Illustrations** group, **click Online Pictures**.

3. A dialogue box opens that prompts us to enter a search term.

4. **Note** the words **Bing Image Search**. Microsoft Word will search the Internet for images using its search engine, Bing (it is a competitor to Google).

5. **Type** **helmet** in the search field and tap **Enter**.
6. **Note** the gray checkbox labeled “Creative Commons only”. Word has filtered the search results to only show images that are licensed under **Creative Commons** licenses.

   a. **What is Creative Commons?** It is a type of copyright license that is frequently used on the internet. In general, it is a liberal license that gives you permission to use the image for free.

   b. **HOWEVER**, Creative Commons allows content creators to add “gotchas” such as “cannot use for commercial purposes” or “must provide attribution to the original author”.

      **MICROSOFT WORD DOES NOT SHOW YOU THESE.** So, at the end of the day, it is up to **you** to verify that you are abiding by the author’s **SPECIFIC** license terms—and finding the specific license terms is not always an easy task.

   c. For this reason, if you are planning to use clip art for any professional purpose, we recommend using a clip art website that contains only **public use** images. One such website is **pixabay.com**. Public use images give you **complete control** over how you may use them. **Later in the lesson we will learn how to insert a picture from pixabay.com into a Word document.**

   d. Another alternative is to **purchase** clipart (also called “stock images”). This is how businesses typically obtain clip art.

7. **Find** a picture you like.

8. **Point** to the image.

9. **Click** on the **three dots** in the bottom-right corner of the image. A screen tip appears above the image containing additional information about the image, including its pixel dimensions and Internet URL.

![Screen tip image]

10. **Click** in a clear space to dismiss the screen tip.
11. Now, we will insert the image into our document.

   a. **Click** on the picture to **select** it.
   b. **Notice** the checkmark that appears in the **top-right** corner of the picture.
   c. **Notice** how the Insert button indicates that **one picture** is selected.
   d. **Click** Insert (1).

**Resizing Inserted Objects**

Objects can be resized by using “**handles**” that appear around a selected object.

1. If you cannot already see a border and small circles around your picture, **click** on the picture to select it.

2. **Point** your mouse to one of the circles. These circles are called **resizing handles**. **Notice** the pointer shape changes to a **white arrow with two ends**. As we learned before, this is a **resizing cursor**.
3. Using one of the **corner circles**, **click** and **drag** towards the center of the picture and **note** it resizes the picture **proportionately**. This does not always work with other types of objects. Other objects require you to hold down **Shift** while resizing to retain the original proportions.

**Warning:** Increasing the size of an online picture can result in a **distorted look** when printed. To avoid this, try not to make an online picture any larger than it was when you originally inserted it into the document.

4. **Click** and **drag** from one of the **side circles** and **note** the change in shape of the picture. These circles do **not** resize the picture proportionally. **Click Undo**.

5. **Click** and **drag** the **circular arrow icon** above the picture **note** how the picture **rotates**. **Click Undo** to get it back to its original rotation.

6. **Using** the **rulers** on the top and left edges of document as a reference, **resize** the object proportionally to approximately 1 ½” square.

7. **Deselect** the object by clicking in a **blank area**.

**Applying Wrapping Styles**

“Objects can be placed in your document in two ways: either inline or floating. Inline objects are those that reside on the same layer as your text and are positioned within the stream of text that surrounds the object. Floating objects are those that are placed on a layer over the text”. –Allen Wyatt

This positioning of objects is called the **text wrapping style**. The wrapping style can affect how difficult it is to move an object on the page. If it seems difficult to move an object where you want to, then you may need to change the wrapping style:

1. **Select** the picture object and **move** your pointer around on it until you see a **Move** cursor shape.

2. When you see this cursor, **click** and **drag**. You should **notice** that it is hard to move the object. We need to **change the wrapping style** so it is easier to move. The default wrapping style for pictures is **In Line with Text**, which means that only text can move it around. This can be very restricting.
3. **Click Layout Options** to the **right** of the selected object.
   a. It presents you with a set of icons, each of which represent a **wrapping style**.
   b. You can get an idea of what each wrapping style does by looking at the icons. The blue, horizontal lines represent your document’s text, and the gray arch represents the image.
   c. **Point** to the icons to see a **ScreenTip** containing their names. **Click In Front of Text**.

4. **Notice** the small “anchor” symbol that has appeared after we changed the wrapping style to a “floating” style. This is called an **object anchor** and it indicates where a floating object is located in relation to the text in your document. If we were to insert multiple lines of text somewhere in our document above the anchor, it would cause our object to get “bumped” down, even though it is floating.

5. **Using** the move cursor, **move** your object slightly to the left. You should see a **green line** appear. This green line helps you to align your object against the left margin of the document.

6. **Move** the object so it is on top of the **last column in your table**.

7. **Notice** how there are now **two** contextual ribbons: **Table Tools** and **Picture Tools**. This is because our picture object is selected and it is on top of the table.
   a. **Picture Tools** has one tab: **Format**
   b. **Table Tools** has two tabs: **Design** and **Layout**
Applying Formatting to Pictures

1. **Click** the picture to select it if it is not already selected.

2. On the **Picture Tools** contextual ribbon, **click** the **Format** tab and, in the **Picture Styles** group, **move** your pointer over the predefined **Picture Styles** thumbnails to see a **Live Preview** of their effects.

3. **Click** the **More** button to see more predefined styles. As you point to the different styles **note** the ScreenTips that appear which contain the name of the style. **Click** on the **Metal Oval** style.

![Image of Picture Styles]

4. In the **Picture Styles** group, **click** on **Picture Border** and **click** on any color that you like.

5. **Deselect** the picture.

![Image of Schedule]
Shapes

A shape is another type of object that can be inserted into a Word document.

Let’s insert an arrow shape into our document.

1. On the Insert tab, in the Illustrations group, click Shapes. A menu of shapes will open. The shapes are organized by type of shape.

2. In the Line section, mouse over the line shapes until you see a ScreenTip that says Double Arrow. Click the shape.

3. Find your mouse cursor in the document and note that it is shaped like a crosshair.

4. We are going to “draw” an arrow from our helmet picture to the word “Monday” in our table.
   a. Point to the helmet picture.
   b. Click and drag to the word Monday.
   c. Let go of the mouse button.

5. Note the arrow is selected. You can tell by the resize handles at the ends.

6. With the arrow still selected, note the Drawing Tools contextual ribbon. It has one tab: Format. Click the Format tab.

7. In the Shape Styles group, click Shape Outline. Point to Weight and, on the sub-menu, click 6 pt.

8. Click Shape Outline again. Mouse over the colors to see a live preview on your arrow. Click a color to select it.

9. Point your mouse at the body of the arrow until you see a Move cursor. Click and drag to move the arrow to another place.

10. Deselect your arrow.

11. Insert your cursor beneath the table.

Tip: To change the default line styling that is used when you create a new line, right-click on the line whose style you want to make the default and click “Set as Default Line”.

Next, we will insert a star shape.

1. On the Insert tab, in the Illustrations group, click Shapes.

2. In the Stars and Banners section, mouse over the shapes until you see 5-point Star and click it.

3. Find your cursor in the document and note that it is shaped like a crosshair.
4. **Click** next to the insertion point and **drag** diagonally down and to the right. **Don’t let go of the mouse** until the star until it is about 3” square (**use** the document rulers as a guide). **Let go** of the mouse button when you finish dragging.

5. **Remember** that as long as you don’t let go of the mouse button, you have **full control** over the size and shape of the drawing.

   **Tip:** Using the corner resize handles on a shape will **NOT** resize the shape proportionally, like with clipart. To resize a shape proportionally, you must hold down **Shift** while resizing.

5. **Find** the **move cursor** on the star object and **move** the star to the **right side of the document**. **Use** the green line to **align** it to the right margin of the document.

6. On the **Drawing Tools** contextual ribbon, on the **Format** tab, in the **Shape Styles** group, **click More** to see a gallery shape styles that could be used. **Mouse over** these Quick Styles to **see** a live preview of the different styles. **Scroll** down the gallery and **click** a quick style in the last row.

   ![Shape Styles Gallery]

*Clicking between objects may make tabs inactive*

1. **Click** on the helmet object again. **Note** that your star shape object has become deselected and the Drawing Tools contextual ribbon associated with it has disappeared.

2. **Note** that **two contextual ribbons** now appear; one associated with the online picture object (Picture Tools) and one with the table (Table Tools). However, none of the tabs on either contextual ribbon are active.

3. **Click** on the **Design** tab and **note** the background color of the tab is **white**. This is how you can tell it is active.

4. **Click** on the star object again. **Note** that while the Drawing Tools contextual ribbon may appear, its **Format** tab might not be active. If you don’t see the tools you expected to see, you may have to **click** on the tab to activate the tool selection.
Text Boxes

A text box is a freestanding object that can contain words. *Let’s insert a text box.*

1. **Deselect** the star object.

2. **Click** on the Insert tab. In the Text group, **click Text Box.** A menu of Built-in text box styles will appear. However, to have more control over format, placement and size, we will draw our own text box. **Click Draw Text Box.**

3. **Click** into your document where you want the text box to start and **drag** diagonally and to the right to where you want it to end.

4. The insertion point within the text box indicates that what you type will be inserted there. **Type your name.**

5. **Resize** the text box to just fit around your name.

6. To move your text box, **make sure** it is selected, then **move** your pointer to the **edge of the box** until a **move cursor** appears. Then **click** and **drag** your text box to the **center** of the **star shape**.

7. **Note** that the text box has a **black border** and it is also **filled** with white color.

8. You can change formatting of the text box by using tools on the **Drawing Tools** contextual ribbon.
   a. With the text box selected, on the **Drawing Tools** contextual ribbon, **click** the **Format** tab. In the **Shape Styles** group, **click Shape Outline**, and **click No Outline**.
   b. Next, In the **Shape Styles** group, **click Shape Fill** and **click No Fill**. **Deselect** the text box.

Other Pictures

In addition to inserting pictures via Online Pictures, you can also insert images of your own into a document. These images can be ones that you’ve made yourself (like photos taken with a camera) or ones that you’ve downloaded from the Internet. We have placed a couple of pictures on the flash drive for you to use in this section.

*Inserting a Picture*

1. **Open** a new blank Word document.

2. **Click** the Insert tab. In the Illustrations group, **click Pictures**.

3. In the Insert Picture dialogue box, **navigate** to the flash drive and **click** Orchid.jpg.

4. In the dialogue box, **click** Insert.
**Color Effects and Artistic Effects**

1. To prep for this section, let’s move our picture to the right side of the page. See if you can remember how to do this. This is an important thing to know!
   a. **Change** the Text wrapping style to “In front of text”.
   b. **Click** and **drag** your picture to the right side of your document.

2. On the Picture Tools contextual ribbon, on the Format tab, **find** the Adjust group, and **click** on Color. **Mouse over** the coloring effects that could be applied to your picture.

3. **Click** on the title bar to dismiss the gallery.

4. In the Adjust group, **click** on Artistic Effects and **mouse over** the artistic effects that could be applied to your picture.

5. **Click** on the title bar to dismiss the gallery.

**Remove Background Effect**

1. To prep for this section, we are going add a dark background color to the document.
   a. **Click** on the Design tab, and in the Page Background group, **click** on Page Color.
   b. **Click** a dark color.

   ![Note: By default, Word will not print a page’s background color because of the amount of ink required.]

2. On the Picture Tools contextual ribbon, **click** the Format tab and, in the Adjust group, **click** Remove Background. Your picture will look like the picture below. Also, a new contextual tab named Background Removal will open.

3. On the Background Removal tab, in the Refine group, **click** Mark Areas to Keep.

4. The pointer will change to the shape of a pencil when you point to the picture. **Use** the tip of the pencil to “click away” the bright pink sections.

5. In the Close group, **click** Keep changes.

6. **Deselect** your picture.
Crop Picture Effect

1. **Open** a new blank Word document.

2. **Insert** another picture from your flash drive. It is named *red-roses-photo.jpg*.

![Red roses image]

3. On the Picture Tools contextual ribbon, on the **Format** tab, **find** the **Size** group and **click** on the list arrow part of the **Crop** split button.

4. **Point** to Crop to Shape. In the **Basic Shapes** section of the Shapes menu, **click** Heart 🌹.

![Heart shape]

Format Painter

The Format Painter is used to **copy** the *formatting* of a piece of text or picture and **apply** it to something else. For instance, in the case of text, the formatting would be the font face, size, and color. We will use the Format Painter to apply the formatting of one object to another.

1. **Deselect** the red roses object which we just cropped to a heart shape (click the right margin).

2. **Insert** the *Orchid.jpg* picture from your flash drive again.

3. **Resize** each object **proportionally** (use the corner handles) until they appear side by side. (make them about 3” wide).

4. **Select** the red roses object.

5. **Click** the Home tab and in the Clipboard group, **click** Format Painter.

![Format Painter icon]

6. **Move** the mouse pointer around the screen. **Notice** how the mouse cursor has changed to an arrow with a paintbrush next to it.
7. Click on the orchid object that you just inserted. Notice how it now has the same cropped shape as the red roses object.

8. Deselect the orchid object and note your cursor shape has returned to an I-beam shape.

Double-clicking Format Painter makes it possible to apply a format to more than one object. Let’s try it.

1. Insert your cursor to the right of the orchid object and tap Enter.
2. Search for Online Pictures pictures using the search term flowers.
3. In the search results, locate two pictures of flowers that do not have white backgrounds. Since the search dialogue allows the insertion of multiple objects at one time, click each of the two pictures and then click Insert.

4. Resize each image so they are each about 3” in width.
5. Click one of the objects that is formatted with a heart shape.
7. Click on one of the flower objects and notice it adopts the heart-shaped format.
8. Deselect the flower object and notice that the cursor does not change back to an I-beam.
9. Click on the second flower object and notice it adopts the heart-shaped format.
10. In order to “turn off” the Format Painter, single-click on its button in the Home ribbon.
Inserting a Picture from a Webpage

You can also insert images from a webpage into your document. However, be aware that many images on the internet are protected by copyright. When you find an image you like, you should read the website’s fine print to determine if you can use the image or not. This is especially important if you are making a presentation for commercial purposes (for example, as part of your job).

1. **Open** a new, blank document.
2. Using the Start Menu, **open** Firefox.
3. **Click** into the address bar at the top of the screen and **type** `www.pixabay.com`. Pixabay is a website that contains images that you can download and use for free, without restriction.
4. **Type** “healthy food” into the search box and **tap** [Enter].
5. **Click** on an image you like (except for the ones in the first row—those cost money).

![Image from Pixabay](https://pixabay.com/

6. On the next screen, **notice** the copyright notice on the right. It says “CC0 Creative Commons”. This means you can use the image however you want. You don’t even have to give the original author credit.
7. **Right-click** in the middle of the image and **select** Copy Image.

**Tip:** If you’re planning on printing the document, it’s best to use a high-resolution version of the image. To do this, click the green “Free Download” button on the right. This will download an image file to your hard drive. Then, follow the instructions found in the “Inserting a Picture” section to insert the image file into the presentation.

8. Using the **taskbar**, **switch back** to Word.
9. In the **Home** tab, in the Clipboard group, **click** the Paste button proper.
10. **Close** Firefox.
Quick Parts (supplemental)

Quick Parts allows you to add preformatted portions of text. The portions of text can be reused as many times as you like. If you are constantly typing the same text such as a company name or an address, you can create a quick part out of it and in a couple of key strokes insert the text into your document. Quick Parts can save you a lot of time when you're creating documents.

Creating a Quick Part

1. **Close** any Word documents you have open and open a new, blank document.

   **Teacher’s note:**
   It is important that all Word documents are closed; otherwise they will not get the message about saving their building blocks.

2. **Type** Montgomery County-Norristown Public Library into the document and **highlight** it.

3. **Bold** it and **change** the font size to 14. Do not deselect the text.

4. On the **Insert** tab, in the **Text** group, **click** the **Explore Quick Parts** button and **click** **Save Selection to Quick Part Gallery**.

   ![Quick Part Gallery](image)

5. A dialogue box opens. In the **Name** field, **replace** the content with a code such as **m1**. The code is very important because this is what you will type to retrieve your quick part. Make it **short** but **understandable**.

6. **Leave** other fields at the default settings.

7. **Click** **OK**.
Inserting a Quick Part (method 1)

1. **Insert** your cursor at another spot in your document.
2. **Type** `m1` and then **tap** the `F3` key.

Inserting a Quick Part (method 2)

1. **Click** the **Insert** tab on the ribbon.
2. In the **Text** group, **click** **Explore Quick Parts**.
3. The Quick Part you created will be listed at the top. **Click** it.

Saving the Building Block

The Quick Part Building Block gets saved to a Word template which contains all of the settings contained in a new document. When you exit out of Word, you may be prompted to save the building block to `Normal.dotm` or `Building Blocks.dotx`. You should respond in the affirmative.

1. **Close** the document without saving changes.
2. Next, it will prompt you to save your building blocks. At home or work, you should always click **Save**. However, since we are on a public computer, we will click **Don’t Save**.
Repeat (supplemental)

The Repeat button is located in the Quick Access Toolbar. It repeats the last action you performed.

1. **Open** “Blues Music.docx” on your flash drive.
2. In the first paragraph, **select** the word “Blues”.
3. On the **Home** tab, in the **Font** group, **click Text Effects and Typography** and **click** a style of your choice.

4. **Notice** the **Repeat** button in the Quick Access Toolbar.

5. **Find** another instance of the word “blues” in the document and **select** it.
6. Click **Repeat**. **Notice** how the text effect was applied to the selected text.
7. **Click Undo**. **Notice** how the Repeat button was replaced with the Redo button. The Repeat button **disappears** when you undo something.

8. **Click Redo** to reapply our text effect. The Repeat button appears again.
9. **Close** Blues Music.docx and don’t save changes.

**Why would you use Repeat instead of Format Painter?**
Repeat only repeats the last action you performed. For instance, if you applied Bold and then Underline formatting to a word, repeat would only repeat the Underline action.

**Could we have used Repeat with the previous crop-to-shape exercise?**
Since there were multiple steps involved, (inserting a picture, resizing, moving, then cropping), Repeat would not have helped us in that situation.
Templates (supplemental)

Calendar Wizard

1. **Open** Word.

2. On the **File** tab, **click New**.

3. In the **New** pane there is a selection of **featured** templates. *However, we’re going to search for one.*

4. **Click** in the text box where it says “Search for online templates”, **type** “calendar”, then **tap Enter** on the keyboard to commit the search.

5. **Click** the **Family photo calendar** that looks like this (4th or 5th row).

6. A dialogue appears with more information. **Click Create**.

7. Next, a dialogue prompts you to select a month for the calendar. It defaults to the current month. **Click OK**.

8. Next, a message appears with instructions on how to change the month. **Click OK**.

9. **Note** that a **new tab** has opened up named **Calendar**.

10. On the Calendar tab, in the Themes group, **click Themes**. **Mouse over** some of the themes for a live preview of how your calendar could look. **Click** a theme you like.
11. **Notice** how the **first Sunday** of the month has some content in it. Word is giving us a hint that we can type content into the calendar if we want.

<table>
<thead>
<tr>
<th>Sun.</th>
<th>Mon.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>3</td>
</tr>
</tbody>
</table>

To replace tip text with your own, just click it and start typing.

12. If we were to print out this calendar, this “tip text” would appear on our printout. Let’s **remove** it.

   a. **Click** once on top of the text. The text turns gray.
   b. **Tap** Backspace on the keyboard.
   c. **Remove** the tip text from the “Notes” section at the bottom of the page.

13. **Click** into one of the dates on the calendar and **type** “Blood Test 11 AM”. Be sure to click **underneath** the number, **not** to the right of the number.

14. Next, let’s change the picture.

   a. **Right-click** on the picture and **click** Change Picture.
   b. **Click** From a file.
   c. **Navigate** to your flash drive and **open** red-roses-photo.jpg.

15. **Close** the document and **don’t save** changes.
Raffle Tickets

1. On the File tab, click New.

2. Search for tear off.

3. Click the Raffle tickets template.

4. Click Create in the dialog box that appears.

5. This template contains five raffle tickets. They are identical to each other except for the ticket number.

6. Notice how the words Name of Raffle Event are repeated throughout the page.

7. Click on any of the Name of Raffle Event headings.
   a. Notice how it turns gray.
   b. Notice a name for the object you clicked on (“Event Name”) appears above the header.
   c. These are both clues that what you clicked on may be a field with some special programming behind it.

8. Type State Fair Giveaway, then click in the right margin to deselect.

9. Notice how the headings of each ticket were automatically populated with the new name.

10. The prize amounts work the same way. Change the 1st place prize to $700. Notice how of all the tickets change.

11. Close and don’t save.
Mail Merge (supplemental)

Mail merge is a feature of Word processing programs that enables you to generate form letters. Form letters are sent out en masse to people where much of the letter is the same for each recipient. What changes in the letter are the recipient’s name, address, and maybe certain other items specific to each recipient.

To use a mail-merge system, you would first create a data file with a set of information, like a list of names and addresses. In a Word document, you would create a sample letter, substituting special symbols in place of names and addresses (or whatever other information will come from the first file). Through a series of small steps, you can create form letters that are personalized for each recipient.

The data file can be created with various programs such as Word, Excel, or Access. The beauty of the mail merge feature is that, while you can create your own data source in Word, if you already have a spreadsheet of data created in Excel or some other program, it makes sense to use that.

Steps to Create a Mail Merge Document

1. To save time, we have already created a data file in Excel and a sample letter in Word and placed them on your flash drive.
   a. Insert your flash drive.
   b. Use File Explorer to open Donations List.xlsx.
   c. Use File Explorer to open merge letter.docx.

2. Before we start the mail merge process, let’s look at the donations list that was created in Excel.
   a. Notice that the list is on the worksheet named Sheet 1.
   b. Notice that the first row of the worksheet contains headings.
   c. Close Donations List.xlsx

3. In merge letter.docx, notice that the address of the establishment, the body of the letter and the closing are all in place. We will use mail merge to personalize each letter with an address block, a salutation, and a donation amount for each person in our list.

4. Click the Mailings tab.

5. Find the Start Mail Merge group. Click Start Mail Merge and then click Step-by-Step Mail Merge Wizard.
6. A Mail Merge pane will open on the right that will take you through the mail merge process in 6 steps.

7. **Step 1** - *Notice Select document type* prompt. By default, the radio button for letters is checked, which is what we want. **Click** on **Next: Starting Document** at the bottom of the Mail Merge pane.

8. **Step 2** - *Notice the Select starting document* prompt. Since we will be using this letter, do not change the default selection of use the current document. **Click** on **Next: Select Recipients** at the bottom of the Mail Merge pane.

9. **Step 3** - *Notice the Select recipients* prompt
   a. The default selection, Use an existing list is the one we need. To find the list, **click** on the **Browse** button.
   b. A Select Data Source dialogue box will open. **Navigate** to your flash drive and **open** Donations List.xlsx
   c. A Select Table dialogue box will open. We need to provide some information about our document.
      i. **Notice** that by default, Sheet 1 is selected.
      ii. **Remember** that when we examined our Excel file our data was on the Worksheet entitled Sheet 1.
      iii. **Also be sure** that the check box before First row of data contains column headers is **checked**.
      iv. **Click OK**.

![Select Table Dialogue Box](image)
d. A **Mail Merge Recipients** dialogue box will open which will allow you to review, delete or change your list. Since we are not making any changes, **click OK**.

![Mail Merge Recipients dialogue box](image)

**e. Click** **Next: Write your letter** at the bottom of the Mail Merge pane.

10. **Step 4 - Notice** the **Write your letter** prompt. Since we are using an existing letter, we merely have to click into a location within the letter to insert different items.

a. **Place** your insertion point **below the return address** for the Animal Shelter, then **click Address block** in the Mail Merge pane.

b. An **Insert Address Block** Dialogue box will appear with a **preview** of how your address block will look in the letter. If you select a different format, your preview will change. **Make no changes. Click OK**.

![Insert Address Block dialogue box](image)

c. **Notice** how the text «**AddressBlock**» has appeared. This will be replaced with an actual address when we complete the mail merge.

d. **Place** your insertion point **below the address block** and **click Greeting Line** in the Mail Merge Pane.
e. An **Insert Greeting Line** dialogue box will appear to allow you to control the way you want your greeting to appear.
   
   i. **Click** on the **list arrow** next to the box that reads “Mr. Randall” and **click** “Joshua”. This will use the person’s first name as the greeting.
   
   ii. **Click OK**.

   ![Insert Greeting Line Dialogue Box]

f. Within the body of the letter, **place** your insertion point immediately after the words *contribution of* in the first sentence. **Click** on *More items* in the Mail Merge pane.

g. An **Insert Merge Field** dialogue box will appear.
   
   i. **Click donation**
   
   ii. **Click Insert**.
   
   iii. **Click Close**.

   ![Insert Merge Field Dialogue Box]

h. **Be sure** that there is a space before and after «*donation*».

i. **Click Next: Preview your letters** at the bottom of the Mail Merge pane.
Step 5 – Notice the Preview your letters prompt.

a. The letter to the first person on your list will appear.

b. Use the arrows to scroll through each succeeding letter.

c. Notice how the addresses and greeting are all clumped together. Let’s insert some blank lines to separate them. Even though only one person’s letter is showing, these changes will affect each letter.

i. Click at the end of the first zip code of the first address and press Enter.

ii. Click after the second zip code and press Enter.

Local Animal Shelter
1221 Animal Lane
Somewhere, PA 01116
Ms Amy Malone
3226 State St
Madison, CA 94025
Dear Amy,

Local Animal Shelter
1221 Animal Lane
Somewhere, PA 01116
Ms Amy Malone
3226 State St
Madison, CA 94025
Dear Amy,

d. Notice that there is no $ before the donation amount in your letter. Place your insertion point directly before the donation amount, and type a $. This change will affect each letter.

e. Click Next: Complete the merge at the bottom of the Mail Merge pane.

12. Step 6 – Notice the choices on the Complete the merge prompt.

a. Click on the Edit individuals letters choice.

b. This will open a Merge to New Document dialogue which allow us to merge all our records into a specific new document, separate and apart from the merge letter.docx, rather than just printing the letters out, so that in future we can have a record of to whom we sent letters. Click OK.
c. A new document called “Letters1” opens with each letter on a separate page.

d. Scroll down the document to see the other pages.

e. Save your file as Fall Thank You Letters. Close the file.

f. Click Print in the Mail Merge pane. The Merge to Printer dialogue box will open allowing you to select which records you wish to print letter for. Be warned: This option sends the records directly to the printer without showing you a print preview.

g. We will not be printing. Click Cancel.

h. Close Word. Do not save changes to merge letter.docx.

Steps to Use Mail Merge for Address Labels

1. To save time, we will use Donations List.xlsx again.

2. Open a new Word document

3. Click the Mailings tab.

4. Find the Start Mail Merge group. Click Start Mail Merge to open the menu and then click Step-by-Step Mail Merge Wizard.

5. A Mail Merge pane will open on the right that will take you through the mail merge process in 6 steps.

6. Step 1 - Notice Select document type prompt. By default, the radio button for letters is checked, check the radio button next to Labels. Click on Next: Starting Document at the bottom of the Mail Merge pane.


a. A dialogue box will open allowing you to select the type of printer (dot matrix or laser), the type of label product (such as Avery), and the product number.

b. Click Avery US Letter and product number 15513 for this lesson.

c. Click OK. (If you are using a custom label, click Details, and then type the size of the label.)

d. Click on Next: Select Recipients at the bottom of the Mail Merge pane.
8. **Step 3** – Notice the **Select recipients** prompt

   a. The default selection, Use an existing list is the one we need. To find the list, click *Browse*.

   b. A **Select Data Source** dialogue box will open. Navigate to your flash drive and open `DonationsList.xlsx`.

   c. A **Select Table** dialogue box will open. We need to provide some information about our document. Notice that by default, Sheet 1 is selected. Remember that when we examined our Excel file our data was on the Worksheet entitled Sheet 1. Also be sure that the check box before First row of data contains column headers is selected. Click OK.

   i. A **Mail Merge Recipients** dialogue box will open which will allow you to review, delete or change your list. Since we are not making any changes, click **OK**.

   d. You will now see that the first label is blank and every other label has «Next Record». This is because the first label begins on the first record. The other labels must be instructed to move on to the next record.

   e. Click **Next: Arrange your labels** at the bottom of the Mail Merge pane.
9. **Step 4** – Notice the Arrange your labels prompt
   a. Scroll to the left and notice the insertion point is in the first label.
   b. Since these are address labels, click Address block.
   c. An insert address block dialogue box will appear allowing you to make the same kinds of choices as is the merge letter above. Click OK.
   d. Notice how «Address» gets inserted into only the first label.
   e. Under the Replicate labels prompt, click Update all labels. This causes the address block to propagate into the other labels.
   f. Click Next: Preview your labels at the bottom of the Mail Merge pane.

10. **Step 5** – Notice the Preview your labels prompt
    a. Check your labels
    b. Click Next: Complete the merge at the bottom of the Mail Merge pane.

11. **Step 6** – Notice the choices on the Complete the merge prompt.
    a. The same options apply as for Merge letters above.

**Steps to Use Mail Merge for Envelopes**

1. To save time, we will use Donations List.xlsx again.
2. Open a new Word document
3. On the ribbon, click on the Mailings tab.
4. Find the Start Mail Merge group. Click Start Mail Merge to open the menu and then click Step-by-Step Mail Merge Wizard.

5. A Mail Merge pane will open on the right that will take you through the mail merge process in 6 steps.

6. **Step 1** - Notice Select document type prompt. By default, the radio button for letters is checked, check the radio button next to Envelopes. Click on Next: Starting Document at the bottom of the Mail Merge pane.
7. **Step 2 - Notice** the Select starting document prompt. **Accept** the default selection of Change document layout. **Click** on Envelope Options.

   a. A dialogue box will open allowing you to select the envelope size, the type of font and position. **Select Size 10** (the default setting) for this lesson. **Click** OK.

   ![Envelope Options](image)

   b. **Click** on Next: Select Recipients at the bottom of the Mail Merge pane.

8. **Step 3 – Notice** the Select recipients prompt

   a. The default selection, Use an existing list is the one we need. To find the list, **click** Browse.

   b. A Select Data Source dialogue box will open. **Navigate** to your flash drive and **open** Donations List.xlsx

   c. A Select Table dialogue box will open. We need to provide some information about our document. **Notice** that by default, Sheet 1 is selected. **Remember** that when we examined our Excel file our data was on the Worksheet entitled Sheet 1. Also **be sure** that the check box before First row of data contains column headers is **selected**. **Click** OK.

   ![Select Table](image)
j. **A Mail Merge Recipients** dialogue box will open which will allow you to review, delete or change your list. Since we are not making any changes, **click OK**.

![](image)

**d. Click** on **Next: Arrange Your Envelope** at the bottom of the Mail Merge pane.

9. **Step 4** – **Notice** the **Arrange your Envelope** prompt

a. The insertion point will be located where a return address should be placed. Most businesses will have preprinted envelopes. If yours do not, **type** your **return address**.

b. **Click around** in the center of the envelope towards the bottom until a **text box** appears.

c. **Click Address block** in the Mail Merge pane.

d. An insert address block dialogue box will appear allowing you to make the same kinds of choices as in the merge letter above. **Click OK**.

e. **Click Next: Preview your envelopes** at the bottom of the Mail Merge pane.

10. **Step 5** – **Notice** the **Preview your envelopes** prompt

a. **Check** your envelopes.

b. **Click Next: Complete the merge** at the bottom of the Mail Merge pane.

11. **Step 6** – **Notice** the choices on the **Complete the merge** prompt.

a. The same options apply as for Merge letters above.
Long Document (supplemental)

In this section, we are going to learn how to manage a long document, giving it a Cover Page and a Table of Contents. Creating a long document requires some forethought in terms of how the content is going to be organized. We have created a document which organizes content for a Manual of Operations into a basic outline using multi-level list functionality. This will serve as a jumping off point.

The document, named Source Document.docx has been placed on your flash drive. Use File Explorer to open it. The outline structure of this document will assist us as we make decisions on formatting the content.

Creating a Cover Page

1. Place your insertion point in front of the word Services.

2. Click on the Insert tab. In the Pages group, click Cover Page. Click the Integral template.

3. Click into the [Document title] field (be sure you click on the words “Document” or “title” and not an empty space). The field becomes selected and you can type “Manual of Operations”. Note that this field is formatted to display all letters in capitals.

4. Type “Circulation Desk” into the [Document subtitle] field.
5. On the right side, **note** the section labeled **ABSTRACT**.
   a. **Click** in the bracketed field underneath the word Abstract. **Note** a label appears with the name of the field, Abstract.
   b. **Replace** the text in the brackets with “Defines the duties of the circulation staff.” Do not tap [Enter]. Just **leave the insertion point where it is**.

6. **Click** on the word **all** underneath the abstract field. **Note** a label appears with the name of the field, **Author**.
   a. Unlike the other fields, this field came pre-populated. It contains the word “all” because that’s the name of the Windows profile on the lab computers.
   b. **Change** the author field to “Adult Services Department”.

7. We are going to delete the Course Title Field. To do this **Right-click** on the field and **click Remove Content Control**.
Creating a Header & Footer

1. On the next page of our document, place the insertion point in front of the word Services.

2. On the Insert tab, locate the Header & Footer group and click Header. Scroll down the alphabetical list of Built-in styles until you see Integral. Click the Integral style. Note how the header automatically populates with the title we typed on the cover page. This is because we typed the title into a field and the header is referencing the same field.

3. On the Header & Footer Tools ribbon, find the Footer button and click it. Click the Integral style. Similar to the title in the header, it auto-populated the footer with the contents of the author field.


Creating a Table of Contents

A table of contents can be generated when certain sections of the text in a long document are assigned a “Heading Style”. Our outline format helps us to determine the heading styles we want to use. We are going to create a table of contents which will display four levels of content in our outline.

1. Observe the two pages of our document and note that the highest levels content in our outline are “1. Services” and “2.Closing Procedures”. We will assign a Heading 1 style to them.
   a. Make sure the Home tab is active.
   b. Click on the word “Services” and in the Styles group, click on Heading 1. Note how the numbering is removed.
   c. Click on the word “Closing Procedures” and in the Styles group, click on Heading 1

2. Second level content is under the letters in the outline.
   a. Under the Services section, click (one at a time) the second level content “Book Bags”, “Book Sale”, and “Check-Out” and in the Styles group, click on Heading 2 for each.
      i. Note as you eliminate some of the numbered list items, replacing them with heading styles, the list loses some integrity (numbering can become continued from previous sections when that was not the original intent). Eventually we will eliminate most numbering so that shouldn’t be an issue.
   b. Under the Closing Procedures section, click (one at a time) “Book Bag and Book Sales”, “Z Report”, “Turn off machines”, and “Closing Announcements” and click on Heading 2 for each.

3. We are not done assigning our headers yet, but let’s create a Table of Contents to see what the outline of the document looks like so far.
   a. We want our Table of Contents to go at the very top of our document so move the insertion point to the top of the first page (at the beginning of the Services header).
   b. Click on the References tab on the ribbon.
c. In the Table of Contents group, **click Table of Contents** and **click Custom Table of Contents**. This option will allow us to add as many levels of content as we want.

d. In the **Table of Contents** dialogue box, on the Table of Contents tab, in the General section, on the **Format** menu, **click Distinctive**.

e. Then, **spin the Show levels button** to “5”. This means that the table of contents will show headers that have up to the “Header 5” style.
f. **Click OK** in the dialogue box and **observe** the Table of Contents.

![Table of Contents]

4. Now, let’s assign our third level headers. **Assign** the **Heading 3** style to all of the **Roman numeral** list items underneath the **Services** section (to save time, **do not** format the ones underneath **Closing Procedures**).

5. In order for the table of contents to show the document’s updated outline, it must be updated.

   a. **Click** the **References** tab and **locate** the **Table of Contents** group. **Click Update Table**.

   ![Update Table]

   b. A dialogue box appears, asking us what parts of the table of contents we want to update. Because we’ve modified the outline of the document by adding some headings, **click Update entire table** and **click OK**. This is usually the option you always want to choose because it ensures that the entire table is completely up to date.
c. **Scroll** to the top of the document to **view** the updated Table of Contents.

<table>
<thead>
<tr>
<th>MANUAL OF OPERATIONS</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Services</strong></td>
</tr>
<tr>
<td>Book Bags</td>
</tr>
<tr>
<td>Price</td>
</tr>
<tr>
<td>Supply</td>
</tr>
<tr>
<td>Book Sale</td>
</tr>
<tr>
<td>Fee storage</td>
</tr>
<tr>
<td>Price List</td>
</tr>
<tr>
<td>Special Sales</td>
</tr>
<tr>
<td>Check-Out Resources</td>
</tr>
<tr>
<td>Procedures</td>
</tr>
<tr>
<td>Closing Procedures</td>
</tr>
<tr>
<td>Book Bag and Book Sales</td>
</tr>
<tr>
<td>Z Report</td>
</tr>
<tr>
<td>Turn off machines</td>
</tr>
<tr>
<td>Closing Announcements</td>
</tr>
</tbody>
</table>

**Changing the Header Styles**

If you don’t like how the headers are formatted (for example, you don’t like the font size or the color), you can change them. Let’s add a background color to the “Heading 1” style and increase its font size, so that it stands out better.

1. **In the Home tab, locate** the **Styles** group.
2. **Right-click** on the **Heading 1** style and click **Modify**.
3. A dialogue opens that allows you to edit the basic formatting settings of the style. **Change** the font size to “20”.
4. **Click** **Format**, and click on **Border**.
5. **Click** the **Shading** tab and **click** a fill color.
6. **Click** **OK** to close the **Border** dialogue box.
7. **Click** **OK** again to close the **Modify Style** dialogue box.
Navigating the Document

By organizing your document using Header styles, not only can you create a Table of Contents, but you can also jump around to specific sections with ease.

*Using the Table of Contents*

1. **Scroll** to the Table of Contents.
2. **Hold down** the *Ctrl* key.
3. **Click** on the “Closing Procedures” section.
4. **Notice** how the screen has jumped down to that section.

*Using the Navigation Task Pane*

1. **Click** on the View tab.
2. In the Show group, **click** the Navigation Pane checkbox.
3. **Notice** an outline of the document has appeared on the left.
4. **Click** on the Services heading in the Navigation task pane.
5. **Notice** how the screen has jumped up to that section.

The Navigation task pane also shows you what section your insertion point is in:

1. **Move** the insertion point to somewhere inside of the Resources section.
2. **Notice** how the Resources section lights up in the Navigation task pane.
3. **Close** the navigation pane.
Collapsing a section

1. Scroll up to the Services section header and point to it.

2. Notice the triangle on the left. This is called a chevron. Notice how it is colored gray.

3. Click on the chevron.

4. Notice how the content in that section has disappeared. The section is now collapsed, meaning it is hidden. Also notice how the chevron has changed to a white color. (In addition, the table of contents and the section header have become highlighted. We are not sure why it does this, but it does not harm anything.)

5. Click on the chevron again to expand the section.

Cleaning up our Document

Fixing the List Numbering

Notice how each list continues its starting number from the previous list, as if they were a part of the same list. We want each list to begin at “1”.

1. Under the Supply section, right-click on the “3”.

2. Click Restart At 1 from the context menu.

3. Repeat these steps for the other lists in the Services section.

Changing the List Style

We also want to change the Roman numeral lists in the Closing Procedures section to numbers.

1. Select the list in the Book Bag and Book Sales section

2. In the Home tab, in the Paragraph group, click on the drop-down arrow next to the Numbering button.

3. Select a numeric style.

4. Repeat these steps for the rest of the Roman numerals lists.
Adjusting the Indentation

1. **Select** the two list items under the **Price** heading.

2. In the **Home** tab, in the **Paragraph** group, **click dialogue box launcher** icon.

3. Under the **Indentation** section, **change** the **Left** text box to “0.3” and click **OK**.

4. **Repeat** these steps for every section.

**Tip:** Use **region selecting** (holding down the **Ctrl** key while you select the lists with the mouse) to select all of the lists and change all of their settings at once.