

Frequently Asked Questions about Wireless Service at the Montgomery County-Norristown Public Library

Settings:

While the library is unable to offer technical support to users, a sheet with information on typical wireless configurations can be requested from the staff.

Session Length:

The session limit is 240 minutes (four hours) for library card users and patrons requesting a guest pass for the day. An individual who logs on without a valid registration and password or guest pass will receive 15 minutes of wireless time. An Internet session with no online activity for an hour or more will time out and the connection will be lost.

Printers:

Printers are not available for wireless access sessions. Patrons are advised to save their work and take it to a public workstation or e-mail it home for printing at a later time.

Hours of availability:

Wireless Internet access is available during regular library hours.

Security:

The library is not responsible for personal belongings including electronic equipment. Please do not leave your personal belongings unattended.

Patrons should have up-to-date virus software to protect their personal devices and equipment.